

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwpgsi.gov.uk

Our Ref: VTR 771

25 February 2013

Dear Mrs Bishop,

Thank you for your Freedom of Information request which we received on 15 February 2013. In that request you quoted guidance released in July 2011, in relation to the payment of travel expenses, and asked if the guidance has changed.

Although there have been changes to the guidance in terms of format, style and layout, there has been no change in terms of the policy conveyed. In regard to your main point of interest, I can confirm that a claimant is entitled to have their full travel expenses reimbursed if they are a postal claimant who is attending an advisory interview.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk