

Date issued: 10th of August 2023

Freedom of Information Request 147/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

YOU ASKED US...

What are the crew rostering and competency management systems being used by Transport for Wales Rail Limited, and when do these contracts expire?

RESPONSE

Please see the information below:

Crew Rostering

Supplier: Tracsis PLC

System: TRACS Rail Ops Software

Initial Term Expiry Date: 18th May 2025. After initial term, a further 2-year extension is available.

Competency Management System

Supplier: Rail Professional Development (RPD) Limited

System: Assure CMS

Annual Subscription: 13th October 2023

We hope this information is of use to you.

Yours sincerely,

Transport for Wales

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".