

Advocates visit to NHS SBS India

Draft Itinerary : Monday 29 November to Friday 3 December 2010

Monday 29 November – travel LHR to Delhi

Tuesday 30 November

- Arrive Radisson Hotel, Noida (suburb of Delhi)
- Visit Steria & NHS SBS (Noida 5)
- NHS SBS floorwalk and Steria key accounts (Noida 5)
- Travel to Noida 2
- Lunch – hosted by Mukesh Agi – Chief Executive Office, Steria India & senior team
- Steria key accounts overview – Barclaycard, Boots,
- Back to Radisson
- Dinner in Delhi hosted by Mukesh Agi – CEO, Steria India
- Overnight Radisson, Noida

Wednesday 1 December

- Flight Delhi to Pune
- Arrive NHS SBS office, Pune
- Pune campus overview
- Lunch – Pune senior management team
- NHS SBS floorwalk part 1
- Innovation Centre
- Transition overview
- Dinner at hotel

Thursday 2 December

- Check out of hotel
- Visit to local community project supported by NHS SBS
- Information Governance - Security overview
- NHS SBS floorwalk part 2
- Continuous Improvement programme
- Language Lab & training
- Travel to Mumbai

Friday 3 December

Early hours – flight Mumbai to LHR (arrive around 07.30)