



Information Rights Team
Post Office Limited
1st Floor, Old Street Wing
148 Old Street
London
EC1V 9HQ
T 020 7250 2647

Ms Andrea West
request-167807-cab115db@whatdotheyknow.com

Our reference : FOI201311211024

21 November 2013

Dear Ms West

Ref: Freedom of Information Request – FOI201311211024

I am writing in response to your email received by Post Office Limited on 21 November 2013, which, I am dealing with under the terms of the Freedom of Information Act 2000.

In your email, you have requested the following information:

If i look to relocate into my retail shop (a list of hundreds of potential offices is available on your website) a post office can you tell me how many staff hours it will take to generate this additional income.

From our preliminary assessment, it is clear that we will not be able to answer your request without further clarification – What additional income are you referring to in the following statement – *can you tell me how many staff hours it will take to generate this additional income.*

We would be grateful if you could explain the type of information that you wish to receive.

We are unable to progress your request, until we understand your description of the information you are seeking, under the terms of the Act, the 20 working day time limit would not start until we have sufficient information to enable us to deal with the request. Therefore, our response date will be revised based on the date you provide clarification to your request; however we will of course endeavour to respond to your request as soon as possible.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request:

www.postoffice.co.uk

Post Office Limited
Information Rights Team
1st Floor
Old Street Wing
148 Old Street
London
EC1V 9HQ
foia@postoffice.co.uk

If, having requested an internal review by Post Office Limited, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely



O. Olabopo

Information Rights Team Support, Information Rights Team
foia@postoffice.co.uk
<http://www.postoffice.co.uk/our-publication-scheme>