



Home Office

Border, Immigration &
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Mrs J Clare

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FOI Reference: 47349

Date: 27 March 2018

Dear Mrs Clare,

Thank you for your e-mail of 15 February in which you ask for information concerning changes made to Regulation 9 (the so called "Surinder Singh" cases) of the Immigration (EEA) Regulations 2006 in November 2016 and any transitional provisions introduced as a result.

You have asked for the following:

- the release of any new policy guidance and training slides for Home Office officials, particularly with regards to these transitional provisions, to ascertain what training has been provided to caseworkers on how they should process Resident Card renewal applications, or Permanent Resident Card applications, for those who have transitional provision.

Your request has been handled as a request for information under the Freedom of Information Act 2000.

I can confirm that the Home Office holds the information that you have requested.

The casework guidance you have requested is already reasonably accessible to you. '*Free movement rights: family members of British citizens*' was last updated on 27 October 2017 and can be found here: <https://www.gov.uk/government/collections/eea-swiss-nationals-and-ec-association-agreements-modernised-guidance>.

Section 21 of the Freedom of Information Act exempts the Home Office from having to provide you with this information, because it is already reasonably accessible to you. If you have any difficulties in accessing this information at the source which I have indicated, please contact me again.

With regard to your request for training slides for Home Office officials, I can confirm that we do hold these and these are provided to you at Annex A. Names and telephone numbers of individual staff members have been redacted from the documents in accordance with section 40(2) of the Act (personal data). It is Home Office policy not to disclose personal details of staff below senior civil service (SCS) grade. I can confirm that

the staff referred to in these documents are below SCS grade. Otherwise, the slides have been released to you in full.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gsi.gov.uk, quoting reference 47349. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

Yours sincerely,

D Thomas

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