



Mr James Baldwin

By email: request-559339-ab3ee35b@whatdotheyknow.com

Network Rail
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1st May 2019

Dear Mr Baldwin

Information request

Reference number: FOI2019/00293

Thank you for your email of 8 March 2019, in which you requested the following information:

'I am looking for the train lengths for services on the Sunshine Coast Line, a part of the Greater Anglia Franchise. A full description of the service is not required, just the time, start and end point and the services' train length, in metres. Another way to do this rather than looking at announcements is by what Chris Hogan said on the original request:

"Alternatively Network Rail might release information from its Liverpool Street Station Working Book; perhaps limited to specific services as it appears to be less willing to release complete Station Working Books."

On 11th March we queried the following:

Please can I check one point about your request, which asks for " ...the time, start and end point and the services' train length, in metres."

Please can you confirm what you mean by "the time" - does this mean the scheduled time when a service is due to start its journey and terminate at the final point of its journey, or do you require full timings throughout a scheduled journey?

You responded on 11th March to confirm:

You have asked whether in the phrase 'the time' I mean all the timings of the scheduled stops or just the times of the start and end points.

I can confirm I would like only the start and end times for each service. There may also be another problem with trains uncoupling or coupling. These services could be shown as two separate services to their destinations. e.g a train from Liverpool Street to Colchester Town / Clacton-on-Sea would be shown as Liverpool Street to Colchester Town, and Liverpool Street to Clacton-on-Sea.

I can confirm that we hold the information you requested. Please find attached the Excel spreadsheet entitled 'Sunshine Coast Train List May 19' showing the start and end times for each service on the Sunshine Coast including the train length in metres.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Rebecca Lindsay
Senior Information Officer

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Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF