



James Baldwin
By Email: request-559339-ab3ee35b@whatdotheyknow.com

Network Rail
Freedom of Information
The Quadrant
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8 April 2019

Dear Mr Baldwin

Information request

Reference number: FOI2019/00293

Thank you for your email of 8 March 2019, in which you requested the following information:

I am looking for the train lengths for services on the Sunshine Coast Line, a part of the Greater Anglia Franchise. A full description of the service is not required, just the time, start and end point and the services' train length, in metres.

Another way to do this rather than looking at announcements is by what Chris Hogan said on the original request:

"Alternatively Network Rail might release information from its Liverpool Street Station Working Book; perhaps limited to specific services as it appears to be less willing to release complete Station Working Books."

I am processing your request under the terms of the Freedom of Information Act 2000 (FOIA). I can confirm that we hold the information you have requested, however I need more time to consider your request. I will explain this further below.

We have a duty to respond to your request as soon as possible and in any event within 20 working days after receiving your request. However, the FOIA allows us to extend this deadline if a qualified exemption applies and we need more time to consider where the balance of the public interest lies. Please note that this means we are not required to provide a substantive response to your request until such time as is reasonable in the circumstances.

The information you have requested engages the exemption from disclosure under section 43(2) (commercial interests) of the FOIA. This exemption is engaged when disclosure of the requested information would, or would be likely to prejudice the commercial interests of any person. In this case, it is the commercial interests of our partner Abellio Greater Anglia that concern us. They supply us the base information and have identified concerns about its disclosure, we are currently examining the prejudice associated with these concerns to determine where the public interest lies.

I have not yet reached a decision on this, so I will not be able to provide a full response within 20 working days. I will endeavour to let you have a response by 9 May 2019 at the latest and expect to be in a position to supply you with information substantially sooner than this.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Rebecca Lindsay
Senior Information Officer

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire SK9 5AF