



Executive Director
Brian Devlin

Land and Environmental Services
Glasgow City Council
Exchange House
231 George Street
Glasgow G1 1RX

request-103827-c9bc5542@whatdotheyknow.com

Our ref	FOI 3807766
Your ref	
Ask for	M Robertson
Phone Direct	0141 287 3822
Fax Direct	0141 287 9059
Date	28 February 2012

Dear Mr Farrell

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your request received 29 January 2012 information be provided to you.

I can confirm that Glasgow City Council, "the Council" is treating your request as a request under the Freedom of Information (Scotland) Act 2002.

Your request for information was as follows:

'Under the Freedom of Information Act I am writing to request a list of reported traffic light outages within your local authority area within the last 12 months from 30th January 2011 to present, preferably in Microsoft Excel format.'

The responses to your questions are given below.

See attached spreadsheet.

The Council accordingly has complied with your request.

Please note that the information provided in response to your request is, unless otherwise indicated, copyright © Glasgow City Council 2012. It is supplied to you in terms of the Freedom of Information (Scotland) Act 2002. Any further use by you of this information must comply with the terms of the Copyright, Designs and Patents Act 1988 as amended and/or the Copyright and Rights in Databases Regulations 1997. In particular, any commercial use or re-use of the information provided requires the prior written consent of the Council. Requests for such consent should be addressed to the Head of Corporate Communications, Glasgow City Council, City Chambers, George Square, Glasgow G2 1DU.

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If you are dissatisfied with the way the Council has dealt with your request you are entitled to require the Council to review its decision. Please note that for a review to take place you must:

- Lodge a written requirement for a review within 40 working days of the date of this letter

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Refuse Collection • Street Cleansing • Waste Strategy • Trading Standards • Environmental Health
Scientific Services • Landlord Services

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- Include a correspondence address and a description of the original request and the reason why you are dissatisfied
- Address your request to the Executive Director of Corporate Services:

Executive Director of Corporate Services
Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

Email: annemarie.odonnell@ced.glasgow.gov.uk

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Council's response. You must request an internal review by the Council before a complaint can be directed to the Scottish Information Commissioner.

Yours sincerely



George Vincent
Technical Services Manager
Land and Environmental Services