



## Information Resilience and Transparency

Please ask for: Kelly Leeson

FOI Reference: 5195465

Phone: +443000415985

Email:

████████████████████@████████████████████

Date: 15 March 2019

Dear Mr Brudenall

### Freedom of Information Act 2000

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000, relating to Hawkhurst Traffic. Please see the response provided below and attached.

**Q1 -** *Regarding point one of your email requesting traffic surveys undertaken by Kent County Council on A268 High Street, Hawkhurst between 1<sup>st</sup> February 2012 and 1<sup>st</sup> February 2019. I can advise that Kent County Council archives indicate three surveys within this period. I confirm that all traffic count data held by KCC is available upon request at a charge of £158 per survey. As there are three previous studies the total cost would be £474 if you obtained all three sets of data. Should you wish to obtain this data please email your request to [xxxxxxxx.xxxxxxx@xxxx.xxx.xx](mailto:xxxxxxxx.xxxxxxx@xxxx.xxx.xx) However, of 1<sup>st</sup> April our fees are increasing. Therefore you apply for archived traffic data after this date a charge of £163 per survey will apply.*

**Q2 & 3 –** *Please see the attachment.*

**Q4 –** *Please find the attached print-out and plot of personal injury crashes supplied to us by Kent Police for the period between 1 February 2012 up to 30 September 2018. Unfortunately we are only able to provide data to this point as we are still waiting for records from Kent Police and have yet to close out 2018.*

*For future reference, please note that you can search for the number of personal injury collisions at any location in Kent at [www.crashmap.co.uk](http://www.crashmap.co.uk). Data on this site goes up to 31 December 2017.*

*Please be aware that data supplied to us from Kent Police for the period 1st July 2016 to 31 December 2016 (inc.) has not been through the full data cleansing process compared to data outside of this range. The data has been accepted by the Department for Transport but the data set may still carry some un-validated or missing detail.*

*The information shown on the attached D-print Crash Reports originates from data collected by the Police when an injury road collision is reported to them. Please note*

*that this information is susceptible to change whilst the Police carry out further investigations and should not be taken as an indicator of the cause of a crash.*

*For your information, the County is served by three Highway Authorities: Kent County Council (KCC); Highways England and Medway Council. Kent Police collects over 60 pieces of statistical data for each injury crash for the whole county. Crashes are categorised by severity:*

**Fatal** - a crash resulting in a death

**Serious** - detention in hospital, includes paralysis, fractures and severe lacerations

**Slight** - includes whiplash, sprains and minor lacerations

*Human error is a factor in 95% of road crashes. Based on the Department for Transport's (DfT) figures the cost to the community of a fatal crash is around £1.9 million, a serious crash costs in the region of £216,000 and a slight crash costs £23,000. For more information about crash and casualty figures please visit our website at [www.kent.gov.uk/roads-and-travel/road-safety/crash-and-casualty-data](http://www.kent.gov.uk/roads-and-travel/road-safety/crash-and-casualty-data).*

*KCC Highways, Transportation and Waste welcome feedback from our customers and we have designed our fault reporting tool so that you can quickly and easily let us know about any problems on the roads and footways or about any of our equipment such as streetlights that may not be working. You can do this by visiting [www.kent.gov.uk/highwayfaults](http://www.kent.gov.uk/highwayfaults). From here you can see all known issues, view any planned works, report multiple issues, upload photos as well as track any existing enquiries.*

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/contact-us/complaints-and-feedback#tab-7> on our website. Please quote reference 5195465.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <http://ico.org.uk/concerns>

Yours sincerely

Kelly Leeson  
Information Access Officer