



Department
of Energy &
Climate Change

Department of Energy & Climate Change

Whitehall Place

London

SW1A 2AW

www.gov.uk/decc

Ms Claire Eades

Email: request-256171-45e67135@whatdotheyknow.com

5th June 2015

Our ref: FOI2015/09475

Dear Ms Eades,

Thank you for your email of 21 May 2015 where you requested the following information:

“Please could you tell me if address level information is held by Ofgem for Denbighshire under the CERT and CESP schemes so that the CWI installer can be traced.”

We have considered your request in accordance with the Environmental Information Regulations 2004 (‘the EIRs’) as the information you have sought disclosure of, does in our view, fall within the definition of ‘environmental information’ as stated in the EIRs.

We are writing to advise you that while DECC does hold household and measure level data under both the Carbon Energy Reduction Target (CERT) and the Community Energy Saving Programme Scheme (CESP), it does not contain details about the installer that completed the work. The data we hold therefore may not address your FOI request, or enable Cavity Wall Insulation (CWI) installers to be traced.

Additionally the address level data we do hold is classed as personal data and therefore is exempt from being disclosed. Regulation 12(3) of the EIRs, with reference to regulation 13, provides an absolute exemption for personal data which then falls to be dealt with under the Data Protection Act. Personal data can only be disclosed in accordance with the data protection principles. In particular, the first data protection principle requires that disclosure must be fair and lawful and must comply with one of the conditions in Schedule 2 of the Data Protection Act. We do not think that it is fair to release the names of third parties and do not think that any of the relevant conditions apply.

Due to the nature of the information that you are seeking, your request may be more appropriately addressed to Ofgem, the administrators of both CERT and CESP. If you have not already done so, then you may wish to write to Ofgem –



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Ofgem
9 Millbank
London
SW1P 3GE
Tel: 020 7901 7000
E-mail eco@ofgem.gov.uk

Appeals Procedure

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of the response to your original letter and should be sent to the Information Rights Unit at:

Information Rights Unit
Department for Business, Innovation & Skills
1 Victoria Street
London
SW1H 0ET
E-mail: foi.requests@bis.gsi.gov.uk

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Home Energy Directorate
Department of Energy and Climate Change
3 Whitehall Place
London
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