

2 February 2018  
Our ref: 4123196

Thank you for your request received on 8 January 2018, for the following information:

Please provide the following information where available;

**The total number of requests (since the first request received) for road surface reparations of any or all sections of Bishops Avenue, N2. This should include requests from all sources - internal and external.**

**The number of actions taken in order to repair a specific section or stretch of the road due to a request for road surface reparation of any or all sections of Bishops Avenue, N2.**

**Any information held on the causes of the damage to the road surface of any or all sections of Bishops Avenue, N2.**

**Any information held on, if any, third-party (non-council) contributions towards road surface reparation of any or all sections of Bishops Avenue, N2.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

We have calculated that it will take approx 1,500hrs to comply with your request. Our calculation is as follows:

We estimate it will take 3 minutes per file which totals 1,500hrs as there are 30,000 reports to look through.

## **Advice and Assistance**

If you would still like to obtain information on road reparations within Bishops Avenue, you could try minimising the search period. For example if you searched for specific date i.e. from the 01.01.2016 to the 01.01.2018. then that would be a realistic period we could search.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference

Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [xxx@xxxxxx.xxx.xx](mailto:xxx@xxxxxx.xxx.xx). Or by post to Information Management Team (FOI) The London Borough of Barnet, North London Business Park, Oakleigh Road South, London, N11 1NP

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.