

**INFORMATION REQUEST FOI2022/471**

16 January 2023

**Thank you for your Freedom of Information request.**

1. Do Midwives use The Bristol Tongue-tie Assessment Tool? If No please state the assessment used.
2. Please confirm which staff perform the assessment. For example, a midwife or a doctor?
3. Is it a specialist midwife or a junior doctor at the Newborn and Infant Physical Examination (NIPE) assessment?
4. Does your trust provide a tongue-tie service? If yes please state what this consists of eg outpatient/day case clinic and how many staff and their job designation/band. - If No - do staff advise parents to speak to their GP or Health visitor?
5. What improvements have been made in offering parents support on tongue tie in the past 18 months as a result of patient feedback?
6. Please provide an example and include the source of the original feedback eg National Maternity Survey, Complaint, PALS, FFT.
7. Does your trust have Baby Friendly Initiative (UNICEF and WHO accreditation)?

**I have considered your request and have set out the Trust's response below:**

1. No, The Hazelbaker tool
2. Midwives - trained and Wolverhampton Uni in procedure
3. Yes
4. 7.5 hours band 6 Per week and 7.5 Band 3 Maternity support worker
5. Service in part implemented locally as a result of Maternity voice partnership feedback
6. MVP and service user direct feedback
7. Yes is fully accredited

Yours sincerely,

Freedom of Information Coordinator

**Please note that a record of previous Trust FOI responses is now available to consult online by visiting:**<https://www.wyevalley.nhs.uk/about-us/information-requests/freedom-of-information-requests.aspx>

If you have queries or any concerns my contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact me and I will arrange this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Information Commissioner's Office, Wycliffe House,  
Water Lane, Wilmslow, Cheshire, SK9 5AF  
Telephone: 0303 123 1113  
Web site: [www.ico.gov.uk](http://www.ico.gov.uk)

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