

Date: 20/11/2019

Ref: FOI13468

Dear Requester

Thank you for your request for information dated 06/11/2019 about to let and for sale boards. We have dealt with this under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are as follows:

How many complaints have you had for each, To Let and For Sale boards, each year over the last five years?

What are the most common complaints received each year about For Sale and To Let boards?

What percentage (or fraction) of rented properties in Camden have had complaints raised regarding To Let or For Sale boards each year over the last five years?

The Council only holds information on how many complaints related to 'estate agent boards'; we don't have this broken down by whether a rented property or what the specific nature of the complaint other than it is a board.

No. of complaints						
Date of complaint	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20 to date
Estate Agent boards	212	214	354	218	114	138

How many rented properties are there in Camden Borough Council boundary?

We can provide data from the MHCLG Live tables – [Table 100: number of dwellings by tenure and district 2018](#) and Camden Profile – April 2016

Camden's number of dwellings in private sector (includes owner occupied and private rented) = 69,990. The 2011 census recorded 97,534 households of which 32% rented privately = 31,210. Unfortunately the data is not available by properties as a single property could contain multiple tenure types.

Further Information:

We do not give our consent for any names and contact details provided in this response to be sent marketing material. Any such use will be reported to the ICO as a breach of General Data Protection Regulations and the Privacy and Electronic Communication Regulations.

Why not check our Portal [Open Data Camden](#) before making a new request as your question may already be answered by a previous [FOI response](#) or in one of our many useful and interesting datasets.

Your Rights

If you are not happy with how your response was handled you can request an Internal Review within 2 months of this letter by email to foireviews@camden.gov.uk or post: Information and Records Management Team, London Borough of Camden, Town Hall, Judd Street, London WC1H 9JE. Please quote your case reference number. If you are not satisfied with the Internal Review outcome you can complain to the Information Commissioner's Office at casework@ico.org.uk telephone 0303 123 1113, or post to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. The ICO website www.ico.org.uk may be useful.

Yours sincerely

Philip Lewis
Information Rights Officer