



Rail Accident Investigation Branch

The Wharf  
Stores road  
Derby  
DE21 4BA

www.raib.gov.uk  
direct tel: 01332 253323  
direct fax: 01332 253301  
e-mail: Enquires@RAIB.gov.uk

our ref: FOI F0014115

date: 27 October 2016

Mr S Davies  
Request-363541-3a7466e43@whatdotheyknow.com

Dear Mr Davies

**Re: TM44 Air Conditioning Assessments**

Thank you for your request by email dated 7 October, requesting information on the above.

The RAIB is the UK's independent body for investigating accidents and incidents occurring on the railways of Great Britain and Northern Ireland.

We operate from two bases one in Derby and the other in Farnborough. Both these offices have air-conditioning systems that fall within the TM44 regulations.

The Derby Office is rented from a private landlord who appoints a managing agent to oversee statutory obligations. The current service is provided by Innes England. Fees paid to them include maintenance of the air-conditioning system. The last service took place at the end of March 2016. We do not hold the inspection certificates. Contact details for Innes England are:

Innes England  
7 Riverside Court  
Pride Park  
Derby DE24 8JN  
Telephone 01332 362244

The Farnborough site forms part of the government estate and as such we are responsible for the maintenance of the building. The Government has awarded the maintenance contract to Interserve. As the office is a new build with a commissioning date of 4 July 2012 we are not required to carry out the first inspection of the air conditioning system under TM44 until 2017. Contact details for Interserve are :

Interserve (Facilities Management) Ltd  
Ebony House  
Castlegate Way  
Dudley DY1 4TA  
Telephone 0845 6022921

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's Information Rights Unit at:

Zone D/01  
Ashdown House  
Sedlescombe Road North  
Hastings, East Sussex TN37 7GA

E-mail: [FOI-Advice-Team-DFT@dft.gsi.gov.uk](mailto:FOI-Advice-Team-DFT@dft.gsi.gov.uk)

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely



Ian Stuart  
Freedom of Information Reply Officer  
Rail Accident Investigation Branch

### **Your right to complain to DfT and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF