



## UK Visas & Immigration

Tony Singh

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FOI Reference: 44478

18 July 2017

Dear Mr Singh

Thank you for your enquiry of 30 June in which you requested information on Biometric Residence Permit cards. Your request is being handled as a request for information under the Freedom of Information Act 2000.

### Information Requested

*My initial request was that If Home Office has any fixed timescale under which they have to issue a BRP after a successful court appeal or they can take as long as they want?*

### Response

Following any appeals and as a matter of public law, the Secretary of State is obliged to act reasonably in all the circumstances. UK Visas and Immigration are not able to take an indefinite period of time before issuing a Biometric Residence Permit (BRP) card after an appeal but we can and should take as long as is necessary to make sure the correct procedure is followed. Depending on the details of the individual case and the precise basis on which an appeal was allowed, the time taken to issue the BRP card can vary.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 44478. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
3rd Floor, Peel Building  
2 Marsham Street  
London SW1P 4DF

e-mail: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

J Slater  
Customer Planning & Performance

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

<http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG>