

January
2017

Adult









Merseytravel's Tickets For Adults (aged 19+)

Handy information to plan
your journeys.



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We also produce a booklet with details of tickets for young people (aged 5-18). Pick up a copy from a Merseytravel Centre or go online to merseytravel.gov.uk





Introducing Merseytravel's Tickets for Adults

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Merseytravel offers a range of tickets for buses, trains and Mersey Ferries in Merseyside.

This booklet tells you about the options for adults aged 19 and over.

There is also a booklet for young peoples' (aged 5 - 18) tickets.

Under 5s travel free in Merseyside.

Some bus and train operators offer their own tickets which may give you better value for money.

Go to www.merseytravel.gov.uk/tickets for more information.

Which type of transport can I use?

You can buy tickets for:-



Bus only (Solo tickets).

Go to page 8 for more details.



Train only (Railpass tickets).

Go to page 12 for more details.



Bus and Train and Mersey Ferries* (Trio and Saveaway tickets). Go to page 16 for more details.

*For cross river journeys only.
To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River

Explorer Cruise ticket from the terminal when collecting your boarding pass.

How long are the tickets valid for?

You can buy a Saveaway ticket for one day's off-peak travel. Off peak times are before 6.30am and after 9.30am on Mondays to Fridays and all day on Saturdays, Sundays and Bank Holidays.

You can buy Trio, Solo or Railpass tickets for

- a week,
- a month (Trio and Railpass) or 4-weeks (Solo),
- a term,
- a year.

Terms and conditions for all these tickets can be found at merseytravel.gov.uk/tickets or by calling Traveline on 0151 236 7676.

Term Time Dates

We publish the term dates on our website and they are printed on the front of Term Time Tickets. Tickets are only valid for those dates.

You can use a Trio or Railpass Term Time Ticket up to 8pm, Monday to Friday during term time only.

Solo Term Time Tickets no longer have an evening time restriction.

Term Time Tickets will not be valid until the start of the term. They are not valid during the half-term school/college holidays.

You can find more information on term dates at merseytravel.gov.uk/tickets

Choosing Where You Want to Travel

You can travel in these zones and areas:-

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All bus stops and rail stations have information to show which area and which zone they are in.

Travelling outside your zones and areas

If you find that your journey will take you outside your chosen ticket's zone or area, simply pay the normal fare for the 'extra' part of your journey before the journey begins.

You can combine different types of season tickets for journeys through different areas or zones.

For example, you could travel from Liverpool to Ormskirk either by an all zones Railpass (rail only) or a Trio or Solo ticket for area C and a Railpass for Zone F.



If you only travel by bus

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Solo Tickets

For buses in your chosen area

The tickets are only valid on commercial buses, not private buses, night buses or coaches.

Which area do I need?

Take a look at the map on the next page – for Solo tickets Merseyside is split into four areas:



If your journeys are all within one area, you will need a one-area ticket.

If your journey crosses a boundary – for example, from Liverpool to Southport – you will need an all-areas ticket.

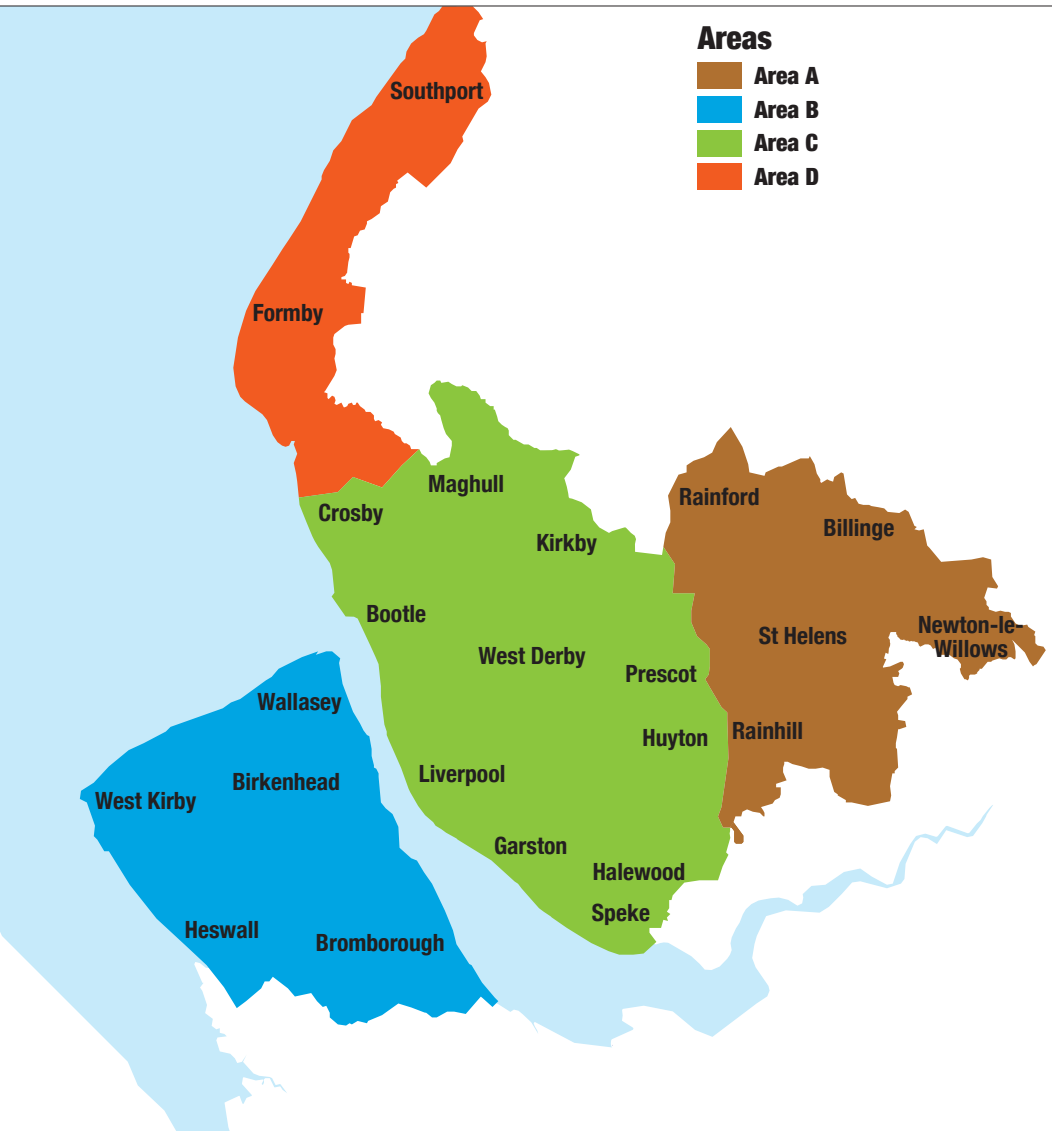
Ticket types

You can travel with a:

Walrus smartcard	Paper ticket
Weekly Solo Use at any time, on any day. Activates on your first journey after purchase.	Term Time Solo Use Monday to Friday during term times only.
4-weekly Solo Use at any time, on any day. Activates on your first journey after purchase.	Annual Solo Use at any time, on any day.

You can also use a Trio or Saveaway ticket on buses, which include travel on trains and Mersey Ferries. See page 16 for more details.

Some bus operators also offer their own day or season tickets which may work out cheaper. Please check Merseytravel.gov.uk/tickets to find out more information on operators' fares.





If you only travel by bus

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How much do Solo tickets cost?

	Adult			
	Weekly	4 - Weekly	Term Time	Annual
1 area (A,B,C or D)	£18.20	£58.90	£126.00	£637.00
All areas	£26.20	£84.30	£187.00	£912.00

Where can I buy a Solo ticket?

- From any of our Merseytravel Centres (the addresses are on page 26)
- Weekly and 4-weekly tickets on a Walrus card are also available from any PayPoint store within Merseyside (addresses can be found online at paypoint.com or look out for the PayPoint logo at your local store).

What do I need to buy my first Solo ticket?

Walrus smartcards

- For a weekly or 4-weekly Solo Ticket – go to any PayPoint store. You no longer need photo identification for these tickets.

Paper tickets

- If you are buying a Term Time or Annual Solo Ticket, bring a passport size photograph to any Merseytravel Centre.
- For a Term Time Solo, you must also complete the application form at the back of this leaflet and have your school, college, university or training provider stamp it to confirm that you are in full time education, training or work-based learning.
- Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

Merseytravel Centres only stock local tickets.

Please ring Traveline before visiting the travel centre to find out which tickets they stock.

How do I renew my Solo ticket?

Go to:

- Any of our Merseytravel Centres (addresses on page 26) or
- Any PayPoint store for Walrus tickets only.
- You can also save time and load more than one weekly or 4 weekly each time you buy your Walrus Solo tickets.

When can I renew my ticket?

- A Walrus Solo can be renewed at anytime regardless of whether you have another valid Solo on your smartcard.
- An annual paper ticket can be renewed up to seven days in advance before it runs out.
- Term Time paper tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres - cash, credit or debit card.

For more information

Go to merseytravel.gov.uk
or ring 0151 236 7676.





If you only travel by train

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Railpass Tickets

For trains in your chosen zones or areas

Which Zone or Area do I need?

Take a look at the map on the next page.

- it is split into 6 geographic areas:



Each area is split into zones.

Rail Stations have information to show which zone and area they are in.

Check which zone your journey starts in and which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel through two or more zones in one area, this counts as one area).

You can find what you need to pay on the next page.

Ticket types

You can travel with a:

Paper ticket

Weekly Railpass

Use at any time on any day.

Monthly Railpass

Use at any time on any day.

Term Time Railpass

Use Monday to Friday before 8pm, during term times only.

Annual Railpass

Use at any time on any day.

You can use a Trio or Saveaway ticket on trains, which are valid for travel on bus and Mersey Ferries. Go to page 16 for more information.

Rail operators offer their own day or season tickets which may work out cheaper. Please check merseyrail.org or northernrail.org for more information.

Areas and zones

- Area A
- Area B
- Area C
- Area D
- Area G
- Zone F
- Zone A3 or C2 or C3

Zones A1, A2 and A3 fall within area A.
Zones B1 and B2 within area B and so on.

- This station falls on a boundary between zones.
It can count as either zone.





If you only travel by train

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How much do Railpass tickets cost?

	Adult			
	Weekly	Monthly	Term Time	Annual
1 zone	£15.60	£54.10	£111.00	£541.00
2 zones or 1 area	£19.40	£67.70	£141.00	£677.00
3 zones or 1 area +1 zone	£24.50	£84.40	£174.00	£844.00
All zones across the county	£31.40	£109.40	£228.00	£1094.00

Where can I buy a Railpass ticket?

From any staffed Merseyrail network station.

What do I need to buy my first Railpass ticket?

- Fill in the application form at the back of this leaflet.
- For a Term Time Railpass, you must also have your school, college, university or training provider stamp the application form to confirm that you are in full time education, training or work-based learning.
- Take the form and a passport sized photograph to any staffed station on the Merseyrail network.

How do I renew my Railpass ticket?

- Go to any staffed Merseyrail network station.
- You can also renew weekly Railpass tickets at ticket machines available at some Wirral and Northern Line stations.

When can I renew my ticket?

- For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from noon on the previous Friday. If the start date is another day, the ticket can be issued after noon on the previous day. For Railpass tickets of one month or more, the ticket may be issued up to seven days in advance.
- Railpass tickets with a break in continuity.*
For the weekly Railpass, if the start date is a Monday (or Tuesday after a Bank Holiday) the season ticket may be issued from 6 am on the previous Sunday. If the start date is another day, the ticket can be issued the same day. For Railpass tickets with one month or more seasons, if the start date is a Saturday, Sunday or Monday the ticket may be issued from noon the previous Friday. If the start day is another day, the ticket may be issued after noon on the previous day.

*break in continuity means there has been a time lapse between the date you last ticket expired and the one you want to buy.

How can I pay?

- Merseyrail, Northern Rail and Arriva Trains Wales
- cash, credit or debit cards are accepted at all
staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk
or ring 0151 236 7676.





If you travel by bus and/or train and/or Mersey Ferries

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Trio Tickets

Which zone or area do I need?

Take a look at the map on the next page
Merseyside is split into four areas:



Each area is split into zones.

Check which zone your journey starts in and
which zone it ends in.

Make a note of the zones you travel through.

Add the number of zones together (if you travel
through two or more zones in one area, this
counts as one area).

Ticket types

You can travel with a:

Paper tickets

Weekly Trio

Use at any time on any day.

Monthly Trio

Use at any time on any day.

Term Time Trio

Use Monday to Friday before 8pm, during term
times only.

Annual Trio

Use at any time on any day.

Annual Off-peak Trio

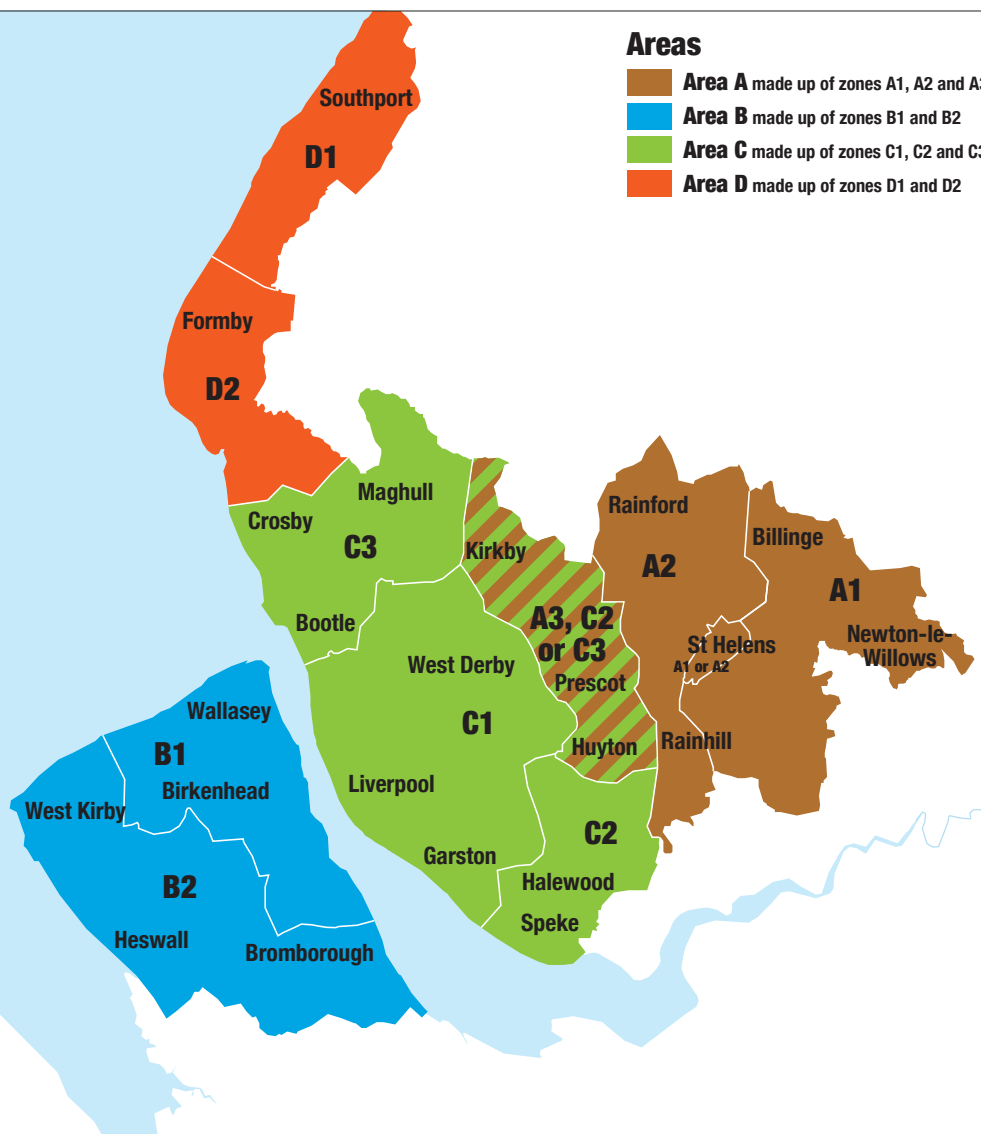
Use at anytime except for journeys starting
between 6.31am and 9.29am or 4.01pm and
5.59pm on Mondays to Fridays.

Rail operators and some bus operators also offer
their own day or season tickets which may work
out cheaper.

Please visit Merseytravel.gov.uk/tickets for more
information on operators' fares.

Areas

- Area A** made up of zones A1, A2 and A3
- Area B** made up of zones B1 and B2
- Area C** made up of zones C1, C2 and C3
- Area D** made up of zones D1 and D2





If you travel by bus and/or train and/or Mersey Ferries

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How much do Trio tickets cost?

	Adult				
	Weekly	Monthly	Term time	Annual	Annual off-peak
1 zone	£18.00	£63.70	£130.00	£637.00	-
2 zones or 1 area	£22.50	£79.80	£165.00	£798.00	-
3 zones or 1 area +1 zone	£28.80	£99.30	£206.00	£993.00	-
All zones across the county	£37.40	£129.40	£268.00	£1294.00	£441.00

Where can I buy a Trio ticket?

- From any Merseytravel Centre (addresses are on page 26).
- From any staffed Merseyrail network station within Merseyside*.

All stations sell weekly and monthly tickets, but only some sell annual and term time tickets. Go to Merseytravel website at merseytravel.gov.uk or ring Traveline on 0151 236 7676 to check. Merseytravel Centres stock only local tickets. Please ring Traveline before visiting the travel centre.

*Does not include Town Green, Aughton Park, Ormskirk, Chester, Bache, Capenhurst, Ellesmere Port, Overpool or Little Sutton stations.

What do I need to buy my first Trio ticket?

- Bring a passport size photograph to any Merseytravel Centre or Merseyrail station.
- For a Term Time Trio, you must also complete the application form at the back of this leaflet and have your school, college, university or training provider stamp it to confirm that you are in full time education, training or work-based learning.
- Someone else can buy the ticket for you but they must bring along a recent passport photograph of you.

How do I renew my Trio ticket?

Go to:-

- Any of our Merseytravel Centres (addresses on page 26).
- Any staffed Merseyrail station or
- Some newsagents (addresses are on our website at merseytravel.gov.uk).

When can I renew my ticket?

- You can renew a weekly or monthly Trio ticket up to three days before it runs out.
- Annual tickets can be renewed up to seven days in advance before it runs out.
- Term Time tickets are available a few weeks before term starts but cannot be used before the beginning of term.

How can I pay?

- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all staffed Merseyrail network stations.

For more information

Go to merseytravel.gov.uk
or ring 0151 236 7676.





**If you travel by bus and/or train
and/or Mersey Ferries**

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Saveaway Tickets

For buses, trains and Mersey Ferries in your chosen areas

When can I use a Saveaway ticket?

Saveaways are one-day tickets for off peak-travel. You can use a Saveaway at any time EXCEPT for journeys which start between 6.31am and 9.29am on Mondays to Fridays. They can be used all-day on Bank Holidays too.

Which area do I need?

Take a look at the map on the next page.

You will need an all-areas Saveaway:-

- For journeys across two or more areas.
- For journeys beyond the Merseyside boundary, by rail only, as far as Chester, Ellesmere Port and Ormskirk.
- For cross river journeys only on Mersey Ferries. To enjoy the full, continuous River Explorer Cruise you can either buy a supplementary ticket for your Saveaway or Trio or you can buy a full River Explorer Cruise ticket from the terminal when collecting your boarding pass.


Areas


 **Area A**

 **Area B**

 **Area C**

 **Area D**

 You can travel in this area by rail only if you have an all area Saveaway.

 You can travel in this area by rail only if you have an all area Saveaway.



You must have an all area Saveaway to travel on Mersey Ferries and you must break your journey at another terminal.





If you travel by bus and/or train
and/or Mersey Ferries

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How much do Saveaway tickets cost?

	Adult
1 area	£3.90
All areas across the county	£5.20



Where can I buy a Saveaway ticket?

Buy your Saveaway from:-

- All staffed rail stations in Merseyside and as far as Ellesmere Port, Chester and Ormskirk.

You can buy these in advance but you must specify which day you want to travel.

- They look like this



- PayPoint stores in Merseyside, including Merseytravel Centres, will provide you with a Walrus Smartcard that Saveaways can be loaded onto. Once you have a Smartcard, you can purchase a Saveaway at any PayPoint outlet nationwide.

Those Saveaways must be used on the day you buy them or next day – you must specify the day you want to travel. Please keep your receipt to hand as proof of purchase.

- They look like this
- You can load more than one Saveaway on your Walrus card at the same time.



How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit card.

How can I pay?

- PayPoint - all stores accept cash, most will accept debit or credit cards.
- Merseytravel Centres, Merseyrail, Northern Rail and Arriva Trains Wales - cash, credit or debit cards are accepted at all Merseyrail network stations.

For more information

Go to merseytravel.gov.uk or ring 0151 236 7676.

A quick guide to ticket prices

This table shows prices for Merseytravel adult tickets only. Bus and rail operators' own tickets and fares may work out cheaper for travel. Check merseytravel.gov.uk/tickets for details of how to compare operators' own fares and tickets or contact the operator of the service you are using.

	Solo			
	Week	4-week	Term Time	Annual
1 Area (A,B,C or D)	£18.20	£58.90	£126.00	£637.00
All Areas	£26.20	£84.30	£187.00	£912.00

	Saveaway
1 Area (A,B,C or D)	£3.90
All Areas	£5.20

	Trio				
	Week	Month	Term Time	Annual	Off-peak Annual
One zone	£18.00	£63.70	£130.00	£637.00	-
Two zones or one area	£22.50	£79.80	£165.00	£798.00	-
Three zones or one area+one zone	£28.80	£99.30	£206.00	£993.00	-
Whole of Merseyside	£37.40	£129.40	£268.00	£1294.00	£441.00

	Railpass			
	Week	Month	Term Time	Annual
One zone	£15.60	£54.10	£111.00	£541.00
Two zones or one area	£19.40	£67.70	£141.00	£677.00
Three zones or one area+one zone	£24.50	£84.40	£174.00	£844.00
Whole of Merseyside	£31.40	£109.40	£228.00	£1094.00

Frequently Asked Questions

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We have a section on our website for Frequently Asked Questions. Please go to merseytravel.gov.uk/tickets

If you cannot access our website please call 0151 236 7676 or visit one of our Travel Centres and we will answer your questions.



Merseytravel Centres

Birkenhead Travel Centre
Birkenhead Bus Station
Claughton Road
Birkenhead
CH41 6RT

Huyton Travel Centre
Huyton Bus Station
Huyton Hey Road
Huyton
L36 5SB

Queen Square Travel Centre
Queen Square
Liverpool
L1 1RG

Bootle Travel Centre
Bootle Bus Station
Washington Parade
Bootle
L20 4RE

Liverpool ONE Travel Centre
1 Canning Place
Liverpool
L1 8LB

St Helens Travel Centre
St Helens Bus Station
Bickerstaffe Street
St Helens
WA10 1DH

If you have a problem we can help

For postal enquiries only:

Customer Delivery

Merseytravel
P O Box 1976
Liverpool
L69 3HN

Railpass Application Form

Please fill in this form and hand it in at the station when you buy your first ticket.

Please use
BLOCK CAPITALS.

First name		Last name	
Home address			
Postcode			
Phone number		Date of Birth	
E-mail			
Home Station		Work or School Station	

Type of ticket you need		Weekly	<input type="checkbox"/>	Young Person	<input type="checkbox"/>
Area	A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/>	Monthly	<input type="checkbox"/>	(18 and under)	
Zones	<input type="checkbox"/> <input type="checkbox"/>	Term Time	<input type="checkbox"/>	Adult	<input type="checkbox"/>
All zones	<input type="checkbox"/>	Annual	<input type="checkbox"/>	(19+)	

Term Time Railpass	Date your course or academic year ends	<input type="text"/>	<input type="text"/>	<input type="text"/>
If you are applying for a Term Time Railpass and you are aged 19 or over before the start of the academic year and in full-time education				

For official use only	School, college, university or training provider stamp and signature
Validation card number <input type="text"/>	This confirms that this person is in full-time education or training or work-based learning.
Expiry date (Use the date stamp.) <input type="text"/>	
Sales outlet	
Issued by	The back of the photograph must also be stamped and signed.

Terms and conditions can be found on the Merseytravel website. Please check before you travel.

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet. I confirm that if I am applying for a Term Time Ticket, I am in full-time education, training or work-based learning.

Signature	Date
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Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here. ☐

www.merseytravel.gov.uk






Adult Term Time Ticket application form

(You only need to complete this form if you are aged 19 or over.)

Please fill in this form and hand it in when you buy your first ticket.

Please use
BLOCK CAPITALS.

First name		Last name											
Home address													
		Postcode											
Phone number		Date of Birth											
Email													
Home Station		Work or School Station											
Type of ticket you need  Area A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> Zones <input type="checkbox"/> <input type="checkbox"/> All zones <input type="checkbox"/>		 Area A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> All areas <input type="checkbox"/>		 Only available at stations Area A <input type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/> Zones <input type="checkbox"/> <input type="checkbox"/> All zones <input type="checkbox"/>									
Adult Aged 19 or over before the start of the academic year and in full-time education				Date your course or academic year ends									
For official use only Validation card number <table border="1"><tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr></table> Expiry date (Use the date stamp.) Sales outlet Issued by												School, college, university or training provider stamp and signature This confirms that this person is in full-time education or training or work-based learning. The back of the photograph must also be stamped and signed.	
Terms and conditions can be found on the Merseytravel website. Please check before you travel.													

The details above are correct, and I have read, and will keep to, the information and conditions set out in this leaflet. I confirm that if I am applying for a Term Time Ticket I am in full-time education, training or work-based learning.

Signature	Date
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You can buy Term Time Tickets in advance but they will not be valid until the start of the term. Term Time Tickets are not valid during the half term school/college holidays.

Your personal data will be used by Merseyrail, Merseytravel and its ticket scheme partners to administer the scheme in accordance with UK data protection legislation. Any information held will not ordinarily be disclosed to third parties that do not form part of the administration of the scheme. At our discretion, we may disclose personal data in response to valid requests from the police and other law enforcement bodies. This is permitted by the Data Protection Act 1998. We may also disclose personal data if required to do so by law. From time to time we, our ticket scheme partners or agents acting on our behalf may contact you for customer research or to send you extra information which may be of interest to you. If you do want us to contact you, please put an 'X' in the box here. ☐

www.merseytravel.gov.uk

Merseytravel, PO Box 1976, Liverpool L69 3HN

