

Mr James Povah

Email us at: [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk)  
Website: [www.gov.uk/browse/driving](http://www.gov.uk/browse/driving)Your Ref:  
Our Ref: FOIR4243

Date: 25 November 2014

Dear Mr Povah

**Freedom of Information Request**

Thank you for your email dated 29 October requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked for:

**How many licence check requests has been made by each intermediary via the EDECS service from 01/07/2008 to current year ending 30/09/2014. Please specify total annual number of checks by intermediary per year (i.e. April 2008 to March 2009) using a spread sheet that makes it easy to understand please.**

The attached Annex provides volumes for EDECS services for the periods 2011-2014 by financial year and by individual company as requested.

Prior to 2011, statistics were not held by each intermediary. The information DVLA holds is the total figure for Employers and Intermediaries for the years 2009-2010 and Employers, Intermediaries and Motability for 2010-2011. These figures are given below:-

	<b>2009-2010</b>	<b>2010-2011</b>
<b>Employers</b>	3,832	4,661
<b>Intermediaries</b>	567,563	779,552
<b>Motability</b>		93,675

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely



ppRobert Toft  
Head of Data Sharing Policy & Freedom of Information Team

## **Your right to complain to DVLA and the Information Commissioner**

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either [foi@dvla.gsi.gov.uk](mailto:foi@dvla.gsi.gov.uk) or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you can complain to the Information Commissioner's Office. Further information can be found via: [www.ico.org.uk/concerns/getting](http://www.ico.org.uk/concerns/getting) Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.