



Department  
for Environment  
Food & Rural Affairs

Nobel House  
17 Smith Square  
London SW1P 3JR

T: 03459 33 55 77 or  
08459 33 55 77  
helpline@defra.gsi.gov.uk  
[www.gov.uk/defra](http://www.gov.uk/defra)

Mr Roland Gilmore

By email to:

[request-218828-6d0e49ec@whatdotheyknow.com](mailto:request-218828-6d0e49ec@whatdotheyknow.com)

**Your ref:**

**Our ref:** RFI 6725

**Date:** 31 July 2014

Dear Mr Gilmore

**REQUEST FOR INFORMATION: THAMES TIDEWAY TUNNEL PROJECT  
PREPARATORY WORKS NOTICE**

Further to my letter of 15 July acknowledging receipt of your request for information in relation to the Thames Tideway Tunnel project, which we are handling under the Environmental Information Regulations (EIRs) Act 2004, I am writing to advise you that the time limit for responding to your request for information under the EIRs needs to be extended.

The EIRs allow us 20 working days after receipt of your request to respond. However, it is occasionally necessary to extend the 20-working-day time limit for issuing a response. The EIRs allow for an extension of up to 20 additional working days because of the complexity of your request and the volume of information that you have requested. In this case, I regret that we must extend the time limit for responding by 20 working days from the original deadline of 31 July 2014. This is because the range of issues that you have raised requires us to consult with a number of third parties, and we are currently awaiting their information.

I aim to let you have a response by 27 August 2014, and before that if possible. I attach an annex giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours sincerely

Philip Ryland-Jones

T: 020 7238 1591

e: [philip.ryland-jones@defra.gsi.gov.uk](mailto:philip.ryland-jones@defra.gsi.gov.uk)



## **Annex**

### **Complaints**

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: [requestforinfo@defra.gsi.gov.uk](mailto:requestforinfo@defra.gsi.gov.uk)) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF