

Charles Bass  
[request-620841-54f83544@whatdotheyknow.com](mailto:request-620841-54f83544@whatdotheyknow.com)

10 December 2019  
Reference: F0004542

Dear Mr Bass

Thank you for your request of 17 November 2019, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*Can the CAA please provide me with information on the number of incidents that have been reported to the CAA by UK registered airlines through the requirements of The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 since January 2014.*

Our response.

Having considered your request in line with the Freedom of Information Act 2000 (FOIA), no incidents have been reported to the CAA by UK registered airlines under the requirements of the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 (RIDDOR).

The CAA is not responsible for the enforcement of the Health and Safety at Work etc Act 1974 and the associated Regulations such as RIDDOR. This is the responsibility of the Health and Safety Executive (HSE).

Additionally, RIDDOR does not directly apply to accidents to, or on, aircraft, these are covered by the Air Accidents Investigation Branch (AAIB) under their legislation.

Although the CAA is not the enforcing authority under RIDDOR, it does, on occasion, receive reports from the HSE. We hold two such reports from the period in question, these reports relate to injuries following turbulence on board aircraft.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Beehive Ring Road  
Crawley  
RH6 0YR

**Civil Aviation Authority**

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in cursive script that reads "Jade Fitzgerald".

Jade Fitzgerald  
Information Rights Officer

## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.