

Our ref: NMC-02835-H5W2R2

9 March 2020

Dear Andrew,

Freedom of Information Request

Thank you for your request for information, which we received on 14 February 2020. We've handled your request in line with the Freedom of Information Act 2000 ('the Act').

You asked for the following information:

I require the number of plaintiff's regards complaints made against you member's concerning PIP, ESA, JSA assessments'. I would like to have a full breakdown form numbers applied and the number that have been referred for further investigation. Dates from June 2019 thru to January 2020. In the past you have suggested issues with data that fresh. But on further investigation it not proved an issue. I trust that will be the case this time. I did make this request to one of you Snr staff a month ago but they forgot to file the request!

I'm pleased that we can give you the information that you've asked for, please see below

Between 1 June 2019 and 31 January 2020 48 referrals were received (47 related to PIP assessments, one to ESA and none to JSA)

- 15 cases have been closed with a decision not to investigate further
- 33 cases remain open; 19 at screening and 14 within investigations.

Internal review

If you're not satisfied with the way we've dealt with your request you can request an internal review. To submit an internal review, please email Graham Ostle, Information & Data Requests Manager at foi&dprequest@nmc-uk.org

Please submit any requests within one month and tell us why you're not satisfied with our response and quote our reference above.

Kind regards

Anthony

Anthony Madu
Customer Information and Data Requests Officer
Customer Enquiries and Complaints
020 76815929.

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