

Ann Lloyd CBE, Cadeirydd | Chair

☎ 01633 435 957

✉ Ann.Lloyd@wales.nhs.uk

Nicola Prygodzicz, Prif Weithredwr | Chief Executive

☎ 01633 435 958 🐦 CEOabuhb

✉ Nicola.Prygodzicz@wales.nhs.uk



GIG
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Bwrdd Iechyd Prifysgol
Aneurin Bevan
University Health Board

Our ref: **FOI 23-478**

Wednesday, 11 October 2023

E G Douglass

Sent by email to: request-1024486-16567ac7@whatdotheyknow.com

Dear E G Douglass

Thank you for your request to Aneurin Bevan University Health Board for information under the Freedom of Information Act (2000) received on 11 September 2023.

Your request

You requested the following:

Can the health board confirm if The Grange Hospital has:

1. A new system of live waiting times for triage in the ED and, if so, when was this implemented?
2. An updated microphone system and, if so, when was this implemented?
3. Ensured that no patients who have been identified for discharge have been held on ambulances for tests / investigation since December 2022?

Our response

1. Yes, a new system was implemented during the period of February and March 2023.
2. Yes, a new microphone system was implemented in March 2023.
3. Patients will only be identified for discharge when all appropriate tests and investigations have been undertaken.

Next steps

If you are not satisfied that the information you have requested has been provided, or because of the way your request has been handled, you have the right to request a review. This would be looked into in accordance with the Information Commissioner's Office (ICO) guidelines, which state that a request for review should be received within 40 days of you receiving the Health Board's response to your request for information.

Please contact Rani Dash, Director of Corporate Governance, Aneurin Bevan University Health Board, Headquarters, St Cadoc's Hospital, Lodge Road, Caerleon, Newport, NP18 3XQ, email: ABB.BoardSecretary@wales.nhs.uk in the first instance if you wish to request a review.

If you are still dissatisfied at the end of the review, you have the right to take your complaint directly to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 0330 414 6421

Email: wales@ico.org.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'Nicola Prygodzicz', with a large circular flourish at the end.

Nicola Prygodzicz
Prif Weithredwr | Chief Executive