



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Our reference: FOI2020/00130

Mr Tim McCormack  
[request-653223-6e341f65@whatdotheyknow.com](mailto:request-653223-6e341f65@whatdotheyknow.com)

07 April 2020

Dear Mr McCormack,

### **Freedom of Information Request - FOI2020/00130**

I am writing in response to your letter received by Post Office Limited ("**Post Office**") on 09 March 2020, which I am dealing with under the terms of the Freedom of Information Act 2000.

We do hold information falling within the terms of your request; however, this has taken longer than anticipated due to the effect of the coronavirus and the impact it is having on resources, it may be that our response is further delayed. We will keep you updated in due course.

We do however hope to be able to provide a full response to your request by 14 April 2020. We are sorry it is taking longer than you have hoped for us to deal with your request and thank you for your continuing patience.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager  
Post Office Limited  
Information Rights Team  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London  
EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>



Kerry Moodie  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/access-information>  
@postofficenews

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**