

To Mr J Newman
C/o request-90254-ef23110e@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xx

Our Ref: VTR 2628-3577

DATE 23 December 2011

Dear Mr J Newman,

Thank you for your Freedom of Information request that was received by the Department for Work and Pensions (DWP) Adelphi on 27 November 2011 and forwarded for response by DWP Commercial Management of Medical Services (CMMS) Freedom of Information Officer.

In your email you asked to be provided with information answering the following questions:-

Dear DWP Adelphi Freedom-of-Information-Request,

1. Please confirm that Terry Moran is a DWP employee.
2. How long would one expect to have to wait for a reply from him?

In answer to **Q 1** I can confirm that Terry Moran is the DWP Chief Operating Officer, who can be contacted at 4th Floor, 6-12 Tothill Street, London, SW1H 9NA.

In reply to **Q 2** under section 21 of the Act, we are not required to provide information which is already reasonably accessible to you. The information you requested is available *on the Department's* website at:-

http://www.direct.gov.uk/en/Pensionsandretirementplanning/PlanningForRetirement/DG_190961 under "what happens next". If you do not have access to the Internet at home, you may be able to use facilities at your local public library.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk