



Department
for Transport

Daisy Cooper
[By email: request-505509-8f5ccba0@whatdotheyknow.com]

Mr Michael Evans
Senior Correspondence Manager
Department for Transport
Great Minster House
33 Horseferry Road
London
SW1P 4DR
Tel: 0300 330 3000

Web Site: www.gov.uk/dft

Our Ref: F0016343

20 September 2018

Dear Daisy Cooper,

Freedom of Information Act Request – F0016343

I am writing to provide you with an update on your Freedom of Information (FOI) request of 2 August 2018, in which you requested the following information:

1. Please release any Equality Impact Assessment that was conducted by DfT when determining the compensation to be offered to Thameslink passengers impacted by the introduction of the “new timetable” effective 20 May 2018.

2. Please release all email and other correspondence that led up to the decision to offer between 1-4 weeks compensation to season ticket holders.

3. Please release the minutes of any meetings where the compensation package to be offered was discussed or noted in relation to the disruption caused by the 20 May 2018 timetable.

Further to our letter of 31 August 2018, I can confirm that the Department for Transport (DfT) have yet to complete the public interest test. Your request has raised complex public interest test considerations which must be fully analysed before the DfT can come to a decision on releasing the information.

We will therefore need to extend our response time limit by 5 working days in order to complete the public interest test considerations for withholding the information or disclosing it, and we plan to let you have a response by 28 September 2018. We hope there is no further need to extend the deadline, however if there is a need to do so, we will keep you informed.

If you are unhappy with the way the DfT has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the DfT's FOI Team at:

Zone D/04
Ashdown House
Sedlescombe Road North

Hastings
East Sussex TN37 7GA
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely

Michael Evans
Senior Correspondence Manager- Passenger Services

Your right to complain to DfT and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF