

Tom Brant
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whatdotheyknow.com

Our ref: Foia 251

Date: 1st March 2012

Tel: 0121 214 7105

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Dear Mr. Brant,

Freedom of Information request

Thank you for your request for information which was received on 3 February 2012

The information that you have requested can be viewed at <http://www.centro.org.uk/bus/services.aspx>

If you consider that any decisions set out in this letter are wrong for any reason or have a complaint about the way in which your request for information has been dealt with you should write to Hilary Irving, Head of Legal & Democratic Services, at the address below She will undertake a full re-evaluation of your case.

If, following review of the matter by the Head of Legal & Democratic Services, you remain dissatisfied with the handling of your request you have the right under section 50 of the Freedom of Information Act 2000 to apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted our complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely



Tracey Sandel
Legal Executive