



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2020/00583

Mr James Craig

request-683213-91c480bd@whatdotheyknow.com

9 September 2020

Dear Mr Craig,

Freedom of Information Request – FOI2020/00583

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 10 August 2020, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

We do hold information falling within the terms of your request; however, this has taken longer than anticipated and we are still reviewing the information.

We will however provide a full response to your request by 6 October 2020 at the very latest. We are sorry it is taking longer than you have hoped for us to deal with your request and thank you for your continuing patience.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

JA Lawrence

Jackie Lawrence

Information Rights Team

information.rights@postoffice.co.uk

<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>

@postofficenews

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy