

Our Ref: FOI14657F

Date: 5 May 2016

Email: request-328463-f6a19a6a@whatdotheyknow.com

Dear Dr Lawrence

Freedom of Information Act 2000

I refer to your request for information made under the provisions of the Freedom of Information Act 2000.

Request

Temporary parking restrictions on the road outside houses 40-68 Rectory Road:

I would like to know, under a freedom of information request:

how many residents and motorists were consulted,

how the feedback was gathered, and

how the surveyors ensured that a representative sample of views from both the residents and road users was taken into account.

Response

A search has been performed on your behalf and the findings are as follows:

Birmingham City Council Highways received numerous concerns regarding the parked vehicles on Rectory Road in the vicinity of 40-68. In particular, concerns were raised by Good Hope Hospital Ambulance Team who reported experiencing significant issues with patient transfers and appointments. Further complaints were received via:

- Trinity Ward Councillors,
- members of the interim Parish Council,
- Travel West Midlands (following concerns raised by their bus drivers),
- Sutton Local (local online media for Sutton Coldfield), and
- Social media for the area including the Facebook page for Sutton Local and Streetlife.

All complaints received stated that parked vehicles were exasperating the congestion on this section of the diversion route.

Due to the wide range of concerns already received from residents and motorists no formal consultation took place, however site visits were undertaken on the occasions listed below and the findings of these visits supported the concerns raised.



Economy Directorate
PO BOX 14439
1 Lancaster Circus
Birmingham
B2 2JE

Date	Time am	Time pm
Monday 11 April	10.00am	2.30pm
Tuesday 12 April	11.00am	3.00pm
Wednesday 13 April		2.00pm

In the interest of safety and congestion relief the decision was subsequently taken to inform residents in the vicinity of the location concerned of the decision to prohibit parking for the duration of Network Rail's works.

Councillors were advised of this decision on the morning of 13 April subject to the final inspection later that afternoon. The inspection at 2pm of that day displayed continued congestion issues and as a result approximately 65 letters were hand delivered to residents and shop keepers in the vicinity of the prohibition. During the delivery 2 residents and 5 shop keepers discussed the parking at length with the highways officer and all were in favour of the decision.

Review

Complaints are handled by Birmingham City Council's central FOI team in accordance with the Council's complaints procedure. If you wish to make a complaint regarding this response you should contact the FOI Team at: foi.mailbox@birmingham.gov.uk Please ensure that you give the reasons for your complaint and quote the reference number FOI14657 to enable your enquiry to be located on our database.

If subsequently you are not satisfied with the Council's decision you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at the following address www.ico.org.uk.

Yours sincerely
Economy Governance Team

Data Protection Act 1998

The information you have provided within your Freedom of Information request will be held on our database and may also be held within manual records for a period of 2 years from the date Birmingham City Council received your request. Any personal data that you provide to Birmingham City Council will be held in line with the requirements set out within the Data Protection Act 1998.

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