



Ellyn Johnson
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Ask for: Cath Murray
Tel: 554145
Reference: IGF/16640

10 September 2019

Dear Ellyn Johnson,

Freedom of Information

Please see below the response to your enquiry under the Freedom of Information Act received on 28 August 2019.

City of York Council's contact centre spent £66,676.88 on temporary agency labour spend from 3 September 2018 to 1 September 2019. We use City of York Trading Limited as our preferred supplier (PSL). They are a wholly owned subsidiary.

If you are dissatisfied with our response you have the right to ask for a review of how your enquiry was handled and responded to. This can be done by contacting us through foi@york.gov.uk stating your reason(s) why you are dissatisfied. If you remain dissatisfied after receiving the review response you can contact the Information Commissioner, contact details below:

Information Commissioner's Office
Wycliffe House Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

Fax: 01625 524 510

Or email: casework@ico.org.uk (please include your telephone number)

Yours sincerely,

Eilidh Carricker
Customer & Resident Service Manager