

REQUEST	RESPONSE
<p>Please could you provide me with the following information:</p> <ul style="list-style-type: none"> - temporary agency labour spend on call centre/ contact centre spend in the last 12 months. - a breakdown of the agencies that you used for call centre/ contact agency staff. - do you recruit via PSL, Master Vendor, Vendor Neutral Managed Solution? 	<p>No agency labour has been used in the last 12 months in the call centre / contact centre</p> <p>We have not used any agencies in the last 12 months</p> <p>We do not recruit via PSL, Mastor Vendor or Vendor Neutral Managed solution</p>