

NHS Tayside has now considered your request dated 7 November 2019.

**Extract from Request** (NHS Tayside have added numbers for ease of reference)

"Please could you provide me with the following information:

1. Temporary non clinical agency spend for the last 12 months.
2. A list of agencies that you have used for non clinical temporary workers in the last 12 months.
3. Which framework you use.
4. Do you recruit via PSL/ Master Vendor or Vendor Neutral Managed Solution?"

## Response

1. NHS Tayside temporary non-clinical agency spend for the last 12 months -

<b>Administrative and Ancillary</b>	
<b>Agency Costs</b>	<b>£000s</b>
December 2018	2.8
January 2019	8.2
February 2019	21.0
March 2019	9.8
April 2019	13.4
May 2019	20.6
June 2019	25.8
July 2019	38.9
August 2019	67.1
September 2019	50.2
October 2019	63.1
November 2019	39.6
<b>Total Cost</b>	<b>360.6</b>

2. NHS Tayside have used the below list of agencies for non-clinical temporary workers with the last 12 months –  
 Cordant People LTD  
 Fairways Recruitment LTD  
 Hays Specialist Recruitment Limited  
 Pertemps Recruitment Partnership Ltd  
 Reed Specialist Recruitment Ltd  
 Search Consultancy Ltd  
 The Placement Group  
 Your World Recruitment LTD
3. NHS Tayside uses the ScotGov Framework SP-18-012 and the Crown Commercial Services RM 6160.



**Everyone has the best care experience possible**  
 Headquarters: Ninewells Hospital & Medical School,  
 Dundee, DD1 9SY (for mail) DD2 1UB (for Sat Nav)

4. Not applicable.

**Exemptions Section** – application of Freedom of Information (Scotland) Act 2002 exemptions and Data Protection Act 2018 Principles.

Document Ref.	FOISA Exemption Applied	Justification
IGTFOISA7061	None	None



**Freedom of Information (Scotland) Act 2002**  
**Response to correspondence dated 7 November 2019**  
**Request: Non-Clinical Agency Spend**  
**Applicant: Helen Whitfield, What Do They Know?**  
**Reference: IGTFOISA7061**

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

**A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:**

Head of Information Governance  
Maryfield House (South)  
30 Mains Loans  
Dundee  
DD4 7BT

Or by email to [informationgovernance.tayside@nhs.net](mailto:informationgovernance.tayside@nhs.net)

**If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:**

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS

Or via the online appeal service: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

**If you have any queries about this correspondence, please contact:**

Information Governance Team  
Maryfield House  
30 Mains Loan  
Dundee  
DD4 7BT

Telephone - 01382 424413  
E-mail: [informationgovernance.tayside@nhs.net](mailto:informationgovernance.tayside@nhs.net)

Information Governance  
NHS Tayside  
10 December 2019

