Ground Floor, Clifton House One Clifton Place Glasgow, G3 7LD

Telephone: 0141 352 2800 Fax: 0141 352 2801 www.nes.scot.nhs.uk



Erin Porter

request-216017-04c677e1@whatdotheyknow.com Date: 10 July 2014

Your Ref:

Our Ref: FOI2014-424 Enquiries to: Frank Rankin Direct Line: 0141 352 2923

Email: frank.rankin@nes.scot.nhs.uk

Dear Ms Porter

## Freedom of Information request

In your email of 11 June 2014 you requested information under the Freedom of Information (Scotland) Act 2002 as follows:

"Can you please advise of the total spend on temporary workers employed via recruitment agencies in 2012, 2013 and 2014 to date?

"Please break this down by agencies used, number of employees and sectors of work i.e. administrator, HR advisor, driver, cleaner etc.

"Can you also please advise how you review which agencies are used (government framework, mini competition or full tender) and when this is due for update?"

The table in the annex to this letter contains the information relating to your first two requests.

All the temporary roles fell within the "Administrative Services" job family as defined within NHSScotland. We do not classify the roles by the "sectors of work" as you suggest. However, we could provide you with a list of job titles for the temporary workers to permit you to carry out your own classification. Please let us know if you wish to proceed with a further request for that information.

With regard to your third request, NES uses the Scottish Government Framework Contract. We use the "Direct Buy" option which means we work with the suppliers allocated within the relevant region and call off the contract when a temporary member of staff is required.

The contract is currently under review by Scottish Government and the start date for the new agreement is October 2014.





Chair: Dr Lindsay Burley Chief Executive: Malcolm R. Wright If you are dissatisfied with this reply under the terms of the Act, you should write within 40 days of receipt of this response to request an internal review, to:

Christine Patch
Head of Corporate Communications
NHS Education for Scotland
Westport 102, West Port
Edinburgh EH3 9DN

christine.patch@nes.scot.nhs.uk

If you are unhappy with the outcome of that review you may appeal to the Scottish Information Commissioner within six months of the outcome of the review. The Commissioner will decide whether she feels there is a case to take forward. She can be contacted at:

Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS

enquiries@itspublicknowledge.info

Yours sincerely

Frank Rankin Information Governance Manager

Frank Parkin

Annex

## **Annex**

The following table gives details of the total payments made to agencies for the provision of temporary workers in financial years 2011-12; 2012-13; and 2013-14, including non recoverable VAT, and the whole time equivalent (WTE) numbers of workers provided.

	Total spend	WTE
2011-12 - Totals	1,137,329.30	27.14
Eden Scott Ltd	8,636.41	0.41
Global Highland	5,263.93	0.23
Harvey Nash plc	110,070.06	1.86
HAYS	222,872.38	3.98
Parity Resources Limited	63,748.36	0.87
Pertemps Recruitment Partnership Ltd	210,085.59	8.40
Progressive Recruitment Limited	13,619.35	0.16
Randstad Employment Bureau Ltd	20,030.06	0.93
Recruitment Zone Limited	168,869.51	1.87
Reed Employment Plc	280,060.24	7.09
Search Consultancy Ltd	20,874.95	1.01
The Recruitment Agency Network	13,198.46	0.33
2012-13 - Totals	1,512,874.07	36.26
Global Highland	8,941.30	0.42
Harvey Nash plc	93,879.45	1.68
HAYS	640,579.46	12.64
Manpower Uk Limited	19,421.69	0.82
Parity Resources Limited	169,762.89	2.65
Pertemps Recruitment Partnership Ltd	322,763.43	13.87
Recruitment Zone Limited	74,451.88	1.22
Reed Employment Plc	183,073.97	2.96
2013-14 - Totals	1,937,414.92	43.26
Certes Computing Ltd	19,438.92	0.33
Global Resource Management Ltd	19,501.10	2.11
Harvey Nash plc	30,671.81	1.11
HAYS	998,807.96	17.60
Hudson Global Resources Ltd	7,939.38	0.09
Manpower Uk Limited	13,977.89	0.52
Parity Resources Limited	268,101.91	6.60
Pertemps Recruitment Partnership Ltd	305,888.43	11.34
Recruitment Zone Limited	173,467.47	1.94
Reed Employment Plc	96,349.65	1.50
The Recruitment Agency Network	3,270.40	0.12

The information held does not readily provide us with details of the numbers of individual, nor the sector within which they work.