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## FOI Response: 7001896 Tender for provision of Telecare and Community Alarm Service

1. The full names and addresses of all the companies who, if carried out, submitted a PQQ and/or ITT for this tender and whether they were successful or not, as well as details of the contract value and renewal date of contract.
2. If no tender has taken place please provide details of how the service is provided across the county and a contact name of who managed the service

### Response below:

The provision of Telecare/Community Alarms in Brent is delivered in the following ways:

#### **A. Monitoring Telecare services – No tender was undertaken**

Telecare Monitoring is provided by Harrow Council under an Inter Authority Agreement that implements co-operation for the provision of a 24/7 specialist telephone helpline and contact centre for vulnerable people and their carers for three (3) years with an option to extend for a further 1+1 years. Established on 1 April 2016.

#### **B. Supply, installations, repairs, collections of Telecare equipment**

The above is provided as part of the Council's current contractual arrangements with Medequip under the London Community Equipment Consortium Framework for the provision of community equipment and services, and is now due to expire 30 June 2017.

Cabinet approval was obtained on 15th November 2016 to participate in a collaborative procurement for the establishment of a framework for the provision of community equipment goods and services with the London Boroughs of Barnet and Harrow led by the London Borough of Barnet ('the Framework')

#### **Outcome of "the Framework" procurement process**

Three tenders were received from the following suppliers 1. Medequip, 2. Millbrook Healthcare Ltd and 3. NRS by the deadline date of 4th November 2016.

Millbrook Healthcare Ltd as the highest scoring bidder in terms of price and quality were successfully awarded as single provider onto the Barnet Community Equipment Framework.

The Council intends to access the Barnet Framework from 1 July 2017 and contract with Millbrook (via call off agreement) for a period of four (4) years with an option to extend a further two (2) years. Millbrook for a period of four (4) years with an option to extend a further two (2) years, (to deliver their integrated community equipment services with Brent CCG). Estimated value of this joint provision is £1.1m per annum £6.6m over life of the contract including possible extensions.