



**Community Services**  
**Mimi Konigsberg, Director**

**The Civic Centre**  
**Lampton Road**  
**Hounslow**  
**Middlesex**  
**TW3 4DN**

Ryan

Your contact: Charlotte Fitzgerald  
Direct Line: 0208 583 3591  
Fax: 0208 583 3077  
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Our ref: Ryan What do they know 15.4.11

By email: [request-68705-f88b0b6f@whatdotheyknow.com](mailto:request-68705-f88b0b6f@whatdotheyknow.com)

Date: Tuesday 24<sup>th</sup> May, 2011

Dear Ryan

## **FREEDOM OF INFORMATION ACT 2000 REQUEST**

I am writing regarding your request for information received on 15 April, 2011, concerning team structures for adults and children's social services. I apologise for the delay in responding. You would like a list of all individual teams and areas in children's and young people's social services and adult social services (such as, but not limited to, Learning Disabilities Team, Physical Disabilities Team etc), who the team managers are and who the service managers are for each of these teams.

Please find lists of the teams for both the Community Services Department which includes social work teams for adults and the Children's and Lifelong Learning Department teams attached.

The names of team and service managers are deemed to be personal data. Section 40(2) of the FOIA provides an exemption from disclosing information about identifiable individuals where it would breach the Data Protection Act (DPA). The main consideration will usually be whether the disclosure would be fair to the individual concerned. To comply with the DPA, a disclosure of personal data under the FOI Act must amongst other things meet one of the conditions in Schedule 2 of the DPA and take into account the reasonable expectations of the individual.

The Schedule 2 condition at paragraph 6 is relevant to this request:

"The processing is necessary for the purposes of legitimate interests pursued by the data controller or by the third party or parties to whom the data are disclosed except where the processing is unwarranted in any particular case by reason of prejudice to the rights and freedoms or legitimate interests of the data subject".

I do not believe that there is a pressing social need for members of the public to have access to personal information which relates to the private interests of individuals, and that it is a warranted interference with their privacy. Therefore, disclosure is not fair and lawful, and a Schedule 2 condition is not satisfied, so that disclosure would breach the data protection principles. The Council is not, therefore, willing to provide the names of team and service managers. However, I am enclosing structure charts for both departments which may be helpful as these indicate the broad management areas which the departments are divided into.

Any information that has been provided to you pursuant to your request may be utilised for your own use, including for non-commercial research purposes. The information may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information, using it for marketing, or issuing copies to the public will require the permission of the copyright owner, namely the London Borough of Hounslow.

Should you feel that I have dealt with your request for information inappropriately or failed to take appropriate action within a reasonable timescale please contact me, Charlotte Fitzgerald, by any of the following methods:

By post to: Assistant Director Transformation & Performance  
Community Services  
Civic Centre  
Lampton Road  
Hounslow  
Middlesex  
TW3 4DN

Telephone: 0208 583 3591  
Email: xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxx.xxx.xx  
Fax: 0208 583 3077

Should you remain dissatisfied following a review under the complaints procedure you have the right to complain to the Information Commissioner under Section 50 of the Freedom of Information Act 2000. Contact details for the Information Commissioner are as follows:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Fax: 01625 524 510  
DX : 20819

The Information Commissioner has also produced a guide "*Your Right to Know: how to complain*" which is available from the publications line on 08453 091091 or [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk).

Yours sincerely



**Charlotte Fitzgerald**  
**Assistant Director Transformation and Performance**