

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Date: 08/02/2017

Email: request-383083-2ae8d63x@xxxxxxxxxxxxxx.xxx

Dear Soby Bibi,

FREEDOM OF INFORMATION REQUEST - Ref: FOI/013235

With reference to your FOI request that was received on 19/01/2017 in connection with 'Taxi free phones'.

Please find response enclosed and/or attached.

If you have any queries or concerns then please do not hesitate to contact the FOI office. Please remember to quote the reference number '**FOI/013235**' in any future communications related to this FOI request.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you should write to the FOI office (post/email) using the contact information shown below.

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by The Dudley Group NHS Foundation Trust.

Further information about your rights is also available from the Information Commissioner at:

Information Commissioner

Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Tel: 0303 123 1113
Fax: 01625 524510
www.ico.gov.uk

Freedom of Information Office
2nd Floor, South Block, Russells Hall Hospital, Dudley, West Midlands, DY1 2HQ
Email: xxx@xxx.xxx.xx

There appears to be a number of taxi free phones situated within the 3 hospitals in the Dudley Borough (Russells Hall, Guest and Corbett)

There are only taxi free phones located at Russells Hall Hospital

Can you please tell me who is the management company running this contract if it is not the Dudley Group NHS Foundation Trust themselves?

How does the management company of these systems or the Dudley Group NHS Foundation Trust select an operator ?

When will the next tendering / Selection for operator be considered ?

Please supply contact details for the person responsible for this contract.

The taxi free phone service is provided by our PFI partner the Trust does not hold information in relation to this arrangement.

All FM services are provided by our PFI Partner, Summit Healthcare. The Trust's contract with our PFI expires after 17th May 2041