

Governance, People & Performance

Contact name: Chris Pedlow

Date: 20 January 2023

Email: freedomofinformation@crawley.gov.uk

By email only

Date of Request: 22 December 2022

Our ref: 9044



Dear Sir/Madam,

Your Request

Under the Freedom of Information Act/Environmental Information Regulations, I would like to request the following information:

1. Historic data of typical taxi (hackney carriage) fares in 2005-2019 (namely minimum fare, fare per mile or minute, extra charges, if applicable etc.)

Crawley Borough Council's Response

Please see the attached Tariff Cards for the years 2008, 2009, 2010, 2012, 2017 and 2019. There are some gaps in the information requested where the information is no longer held or a fare increase was not sought.

2. When did hackney carriages start to accept credit/debit card payments?

Crawley Borough Council's Response

We do not hold this information.

3. Have hackney carriages implemented online booking system (like Uber application)? If yes, when?

Crawley Borough Council's Response

We do not hold this information.

If you feel your request has not been answered in full, or if you wish to clarify the information given, please contact the Data Request Team by email at freedomofinformation@crawley.gov.uk, and they will be happy to assist you.

Furthermore, if you are unhappy with the response provided or with the handling of your request, you may request an internal review to be undertaken.

Internal review requests must be submitted within two months from the date you receive our response and will be undertaken by the Head of Governance, People & Performance. Should you wish to request a review, please email freedomofinformation@crawley.gov.uk and set out your reasons for the review.

If you remain unhappy after receiving the response to your review, you are free to refer your complaint to the Information Commissioner's Office at:

Information Commissioner's Office
Wycliffe House
Water lane
Wilmslow
Cheshire

Web: www.ico.gov.uk

Tel: 0303 123 1113 or 01625 54 57 45

Fax: 01625 524510



Switchboard: 01293 438000
Main fax: 01293 511803
Minicom: 01293 405202
DX: 57139 Crawley 1
www.crawley.gov.uk

Town Hall
The Boulevard
Crawley
West Sussex
RH10 1UZ