

## Freedom of Information Internal Review decision

Internal Reviewer	Lawyer, BBC Information Rights
Reference	IR2018013 / RFI20171739
Date	15 February 2018

### Requested information

By a request dated 27 November 2017, Ms Mary Kapadia (the Applicant) sought the following information under the Freedom of Information Act 2000:

I would like to know if the BBC deducts PAYE from employee wages? That is tax and National Insurance payments at source. Is this done for all employees at the BBC? How many self-employed people does the BBC pay for services?

The BBC acknowledged the request, confirming it had been received by the Information Rights team on 28 November 2018.

On 30 January 2018 the Applicant wrote seeking an internal review advising that the response was overdue.

### Issues on review

The issues to be considered upon this review are:

- i. Did the BBC comply with its obligation under s10(1) of the Act to respond to a valid request “*promptly and in any event not later than the twentieth working day following the date of receipt*”?; and
- ii. Did the BBC comply with its obligation under section 16 of the Act to provide advice and assistance to the Applicant?

### Decision

The BBC failed to comply with its obligations under the Act, in particular under s10(1), in respect of this request. I apologise to the Applicant for this delay, and for the BBC’s failure to adequately update the requester as to the progress of the request.

I note that the BBC has not yet provided a substantive response to the requester. I have spoken with the relevant division today can confirm that the BBC’s is processing the request, and a response will be provided within 10 working days.

### Appeal Rights

If you are not satisfied with the outcome of your internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF; Telephone 01625 545 700 or [www.ico.gov.uk](http://www.ico.gov.uk)