



Llyfrgell Genedlaethol Cymru
The National Library of Wales

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18 November 2015

Gareth Thomas

Freedom of Information Request - FOI/2015/17 - 09/11/2015

Dear Gareth Thomas,

I refer to your recent Freedom of Information Request. I'm uncertain as to your exact requirements. Can you please provide further information to allow us to respond appropriately to your request?

"I would like to request a copy of the report pertaining to the Pricewaterhouse Cooper task force review of the management practices at the National Library of Wales"

If you are not satisfied with the response that you have received to your request for information you have a right to complain. As a first step, you should write, or email, Pedr ap Llwyd, Secretary and Head of Governance, National Library of Wales, pal@llgc.org.uk. The Library will then establish a panel to consider the complaint. The panel will comprise three member of staff who were not involved in responding to your request. The panel will be chaired by one of the Directors of the Library. You will be informed of the target date for receiving a response to your request. If the panel decides that additional information should be disclosed, this will be done as soon as possible. If it is apparent that procedures have not been followed, you will be issued with an apology. If you are not satisfied with the response the Library's internal review process, you have a right to appeal to the Information Commissioner. The contact details are:

FOI compliance Team (Complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



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Tel: 01625 545 745 Fax: 01625 524 510

Email: casework@ico.gsi.gov.uk

If you require any further information, please do not hesitate to contact me.

Thank you,



Pedr ap Llwyd

Ysgrifennydd a Phennaeth Llywodraethiant /

Secretary and Head of Governance

Llyfrgell Genedlaethol Cymru National Library of Wales

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