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19 December 2012

Dear Ms. Wilkinson-Makey

FOI Freedom of Information complaint ref: 1213/FOI/6439

I am writing to acknowledge receipt of your complaint about our Freedom of Information process.

In accordance with the Information Commissioner's guidance we have set up a panel to conduct a review which will be led by the Director of Nursing and Quality.

In line with the guidance we anticipate that the review should take no longer than 20 working days and the Director of Nursing and Quality expects to be able to provide you with the findings of the review by 28th January 2013.

Yours sincerely

Helen Gandy
Quality Improvement Manager