

Jayne Lacy

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8 May 2018

OFFICIAL

Dear Jayne Lacy,

Thank you for your request for information from the British Museum. Your request will be dealt with in accordance with the terms of the Freedom of Information Act (2000).

Your request, received in the Museum on 10 April 2018, was:

We would appreciate your response to the following questions:

Finance System

- What Applications are you running for Finance System?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

HR System

- What Applications are you running for HR system?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

CRM System

- What Applications are you running for CRM system?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

Projects System

- What Applications are you running for projects?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

BI System

- What Applications are you running for BI?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

Planning and Budgeting System

- What Applications are you running for Planning and Budgeting?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

Workforce Planning System

- What Applications are you running for Workforce Planning?
- When does the contract expire?
- Which vendor/System Integrator (SI) implemented your current System?
- Who is your current system support partner?
- How much do you spend on support for your current system?
- Are you planning to renew or replace your current System?
- Are you planning to tender for a new system upon expiry?
- If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?
- Which framework do you use for procurement?

- 1) What is your budget for IT spend for 2017/2018
- 2) Are you planning to join a Shared Service in the next 1 - 2 years?
- 3) Who is responsible for the procurement process?
- 4) What is the size of the organisation?
- 5) How many Finance FTEs?
- 6) How many HR FTEs?
- 7) How many Procurement FTEs?

These are the responses to your request:

What Applications are you running for Finance System?

Agresso

When does the contract expire?

April 2019

Which vendor/System Integrator (SI) implemented your current System?

Unit 4

Who is your current system support partner?

Unit 4

How much do you spend on support for your current system?

£33K pa

Are you planning to renew or replace your current System?

No

Are you planning to tender for a new system upon expiry?

No

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

What Applications are you running for HR system?

CipHR

When does the contract expire?

Jan 2020

Which vendor/System Integrator (SI) implemented your current System?

CipHR

Who is your current system support partner?

CipHR

How much do you spend on support for your current system?

£25K pa

Are you planning to renew or replace your current System?

No

Are you planning to tender for a new system upon expiry?

No

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

What Applications are you running for CRM system?

Dynamics

When does the contract expire?

August 2019

Which vendor/System Integrator (SI) implemented your current System?

Pythagoras

Who is your current system support partner?

Pythagoras

How much do you spend on support for your current system?

£8k pa

Are you planning to renew or replace your current System?

No

Are you planning to tender for a new system upon expiry?

No

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

What Applications are you running for projects?

None

When does the contract expire?

n/a

Which vendor/System Integrator (SI) implemented your current System?

n/a

Who is your current system support partner?

n/a

How much do you spend on support for your current system?

n/a

Are you planning to renew or replace your current System?

n/a

Are you planning to tender for a new system upon expiry?

n/a

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

What Applications are you running for BI?

None

When does the contract expire?

n/a

Which vendor/System Integrator (SI) implemented your current System?

n/a

Who is your current system support partner?

n/a

How much do you spend on support for your current system?

n/a

Are you planning to renew or replace your current System?

n/a

Are you planning to tender for a new system upon expiry?

n/a

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

What Applications are you running for Planning and Budgeting?

Agresso

When does the contract expire?

April 2019

Which vendor/System Integrator (SI) implemented your current System?

Unit 4

Who is your current system support partner?

Unit 4

How much do you spend on support for your current system?

£33K pa

Are you planning to renew or replace your current System?

No

Are you planning to tender for a new system upon expiry?

No

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

What Applications are you running for Workforce Planning?

None

When does the contract expire?

n/a

Which vendor/System Integrator (SI) implemented your current System?

n/a

Who is your current system support partner?

n/a

How much do you spend on support for your current system?

n/a

Are you planning to renew or replace your current System?

n/a

Are you planning to tender for a new system upon expiry?

n/a

If tender, when are you planning to publish for a tender (PQQ, RFI, RFP)?

n/a

Which framework do you use for procurement?

various

1) £3 Million

2) Yes

3) Finance Manager Procurement

4/ 1000

5) 24

6) 18

7) 1

This concludes the response to your request. I hope this information is helpful. If you are dissatisfied with this response and you wish to make a complaint about how we handled your request, please contact me in the first instance. Your complaint will be handled under our internal complaints procedure and you will receive a response within 20 working days of receipt.

If you remain dissatisfied with the way your request has been handled following the outcome of our internal review, you have a further right of appeal to the Information Commissioner. To make such an application please contact

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

You can also contact the ICO Helpline on 0303 123 1113 or visit the Information Commissioner's Office website at <https://ico.org.uk/global/contact-us/>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'C Denvir'.

Christopher Denvir
Information Manager
Legal Services