Freedom of Information Enquiry – June 2019

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| 1. Number of Sites | 7 |
| 2. Number of Employees | 433 (30 June 2019) |
| 3. Number of IT Staff | 8 |
| 4. Annual IT Budget for current financial year | £850,000 |
| 5. Number of Datacentres and locations, owned or third party | 2 x Edinburgh (owned) 1 x Edinburgh (third party) |
| 6. What storage vendor(s) and model do you currently use? | NEXSAN E18 INFORTRENDS DS2024 |
| a. When was the installation date of above storage vendor(s)? | Nexsan = May 2012 Infotrend = May 2016 |
| b. When is your planned (or estimated) storage refresh date? (Month/year) | Not known at this time |
| c. What is your estimated budget for the refresh? | Not known at this time |
| d. What date does your storage support contract end? (Month/year) | Nexsan = March 2020 Infotrend = Nov 2019 |
| e. What is the value of your storage support contract? | £2500 |
| f. What is the capacity of the storage data in TB? | 41.6Tb |
| g. Is your storage hosted by a third party or onsite? | onsite |
| 7. What backup software and hardware do you use? | Commvault |
| a. How much data do you backup in TB? | 12TB |
| b. When is your planned (or estimated) backup software refresh date? (Month/year) | April 2020 |
| c. What is the estimated budget for your backup software refresh? | Not known at this time |
| d. When does your backup support contract end? (Month/year) | April 2020 |
| e. What is the value of your backup support contract? | £4200 |
| f. Is your backup hosted by a third party or retained onsite? | Onsite |
| 8. What compute vendor(s) and model do you currently use? | HP and Supermicro |
| a. Number of servers? | 23 |
| b. What operating system(s) do you use? | Windows 2008, 2012 R2, 2016 |
| c. What percentage is virtualised? | 83% |
| d. Virtualisation platform? | VMware |
| e. When is your planned (or estimated) compute refresh date? (Month/year) | Not known at this time |

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| f. When does your compute support contract end? (Month/year) | October 2019 |
| g. What is the value of the compute support contract? | £8000 |
| h. Is this hosted by a third party or onsite? | Onsite |
| 9. If you outsource your IT works, please provide who it is with and when the contract started and ends. | |
| 10. In addition, please provide a copy of your current IT Strategy and an organisation chart depicting the IT department with contact names and telephone numbers. | The IT Strategy is currently under review. We do not have a current organisation chart for the IT department available. The main contact is Sean McDonald, Chief Technology Officer.  His email address is smcdonald@nationalgalleries.org. |