

Gwynne Davies
request-432436-99a8033d@whatdotheyknow.com

Please ask for: Kim Collis
Direct Line: 01792 636000
E-Mail: Information.governance@swansea.gov.uk
Our Ref:
Your Ref:
Date: 9 October 2017

Dear Mr Davies,

Freedom of Information Request

Thank you for your request for information dated 16 September and received on the same date. Your request asked for:

1. A copy of the policy or guidance or best practice protocols for or of Swansea Social Services being directed/diverted on child protection policies and investigations by third party organisations such as Women's Aid/affiliates - eg not investigating [by passing information of criminal or suspected criminal acts to the Police] children being locked at home by Mother.
2. A policy of concealment of the involvement of such organisations and information from social services section 7 [welfare] reports and other court information requirements including any orders for disclosure.
3. The training in 2003 – 2006, available or given to social workers to act independently and impartially, on child protection matters, ensuring any complaints [by proxy] or clamour from third party organisations were judged factually and without influence - particularly where a Mother now claims to have had only limited English at the time, or to be understood only with a translator and therefore presumably under control or direction of [untrained?] support workers.
4. The current training available to social workers on dealing with campaign organisations or individuals who encourage false allegations with the aim of stopping of child contact or shared custody.

Your request has been dealt with under the Freedom of Information Act 2000.

Please find the information you requested as follows:

1. The relevant policy on the issue of child protection, the All-Wales Child Protection Procedures 2008, is attached

2. There is no such policy, the All-Wales Child Protection Procedures 2008 is comprehensive and applies in all matters of child protection.

3. Training given to social workers to act independently and impartially on child protection matters is part of the Postgraduate Qualification in Social Work, which is a requirement for all social workers employed by the Council before they can practice.

4. There is no specific training on this particular issue. Related social work issues designed to develop discernment and impartial judgement are however part of the training all social workers receive as part of their professional qualification and their continuing professional development.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to the Corporate Complaints Manager, City and County of Swansea, Guildhall, Swansea SA1 4PE.

If you are still unhappy with the handling of your request, you have a right of appeal to the Information Commissioner's Office at:

Information Commissioner's Office – Wales
2nd Floor, Churchill House
Churchill Way
Cardiff CF10 2HH
Telephone: 029 2067 8400
E-mail: wales@ico.gsi.gov.uk

There is no charge for making an appeal.

Yours sincerely

Information Governance Unit