Corporate Administration

NHS Greater Glasgow and Clyde Corporate HQ J B Russell House Gartnavel Royal Hospital Campus 1055 Great Western Road GLASGOW G12 0XH



Telephone: 0141 201 4444

Mr Albert Prince

SENT BY EMAIL TO: request-574775-678dca73@whatdotheyknow.com

Date

31 December 2019

Your Ref
Our Ref
Direct Line

FOI 15599 0141 201 4460 foi@ggc.scot.nhs.uk

Email Contact

Dear Mr Prince

REQUEST FOR INFORMATION FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 ENVIRONMENTAL INFORMATION (SCOTLAND REGULATIONS 2004

Thank you for your request received on 28 November 2019 for the provision of the following information:-

Can you please show the results of the recent survey of Westmarc staff? The survey was completed some weeks ago and staff are still awaiting these results.

We are treating your request under our procedures for responding to requests for information under the Freedom of Information (Scotland) Act 2002.

As a board, we work with our staff to support the right working environment and ensure they feel valued as employees. We have a staff health strategy which has a focus on health and wellbeing, and is described on our public-facing NHSGGC website at the following link: https://www.nhsggc.org.uk/working-with-us/staff-health/staff-health-strategy/

The HR Connect section of the public-facing NHSGGC website has all the HR policies, including the Mental Health and Wellbeing policy and the Dignity at Work policy which may be helpful to you: https://www.nhsqqc.org.uk/working-with-us/hr-connect/policies-and-staff-governance/policies/

In response to your request, we must advise you that under Section 27(1)(a)(i) of FOISA, information is exempt from being provided if, "it is held with a view to its being published by a Scottish public authority at a date not later than twelve weeks after that on which the request for the information is made". Therefore, on this occasion we decline to provide the results of the WestMARC staff survey at this stage.

However, we can tell you that it has been agreed via the WestMARC Partnership Forum that the results of the staff survey would be shared initially with Trade Union representatives on that group, and that a focus group is to be established with staff involvement to share the results and formulate an action plan associated with them. Thereafter, the report and the list of agreed actions are due to be circulated to staff and partnership colleagues on 14 February 2020. The information will be provided to you at that time.

If you are not satisfied with our response to your request, you have a right to request a review of this decision within 40 working days of receiving this response. The attached note describes our review procedure. Your request for review must be in permanent form and should state:

- That you are asking for a review of this decision and
- Why you are unhappy with the response you have received.

If you wish us to carry out a review, please complete the form enclosed and return it to the Head of Corporate Governance and Administration, NHS Greater Glasgow & Clyde, Corporate HQ, JB Russell House, Gartnavel Royal Hospital, 1055 Great Western Road, Glasgow G12 0XH or by email to foi@ggc.scot.nhs.uk

If following a review you remain dissatisfied with the outcome, you have the right to ask for advice, assistance or to make a formal appeal in writing to the Scottish Information Commissioner within six months of receiving the outcome of a review. The Commissioner can be contacted at: Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS or at www.itspublicknowledge.info/Appeal

If following appeal to the Scottish Information Commissioner you still remain dissatisfied with the outcome, you have a right of appeal to the Court of Session on a point of law against the decision of the Scottish Information Commissioner.

Should you require any clarification about this letter or the right to request a review please contact me at the details at the top of the first page of this letter.

Yours sincerely

Kay Dougans Freedom of Information Officer

Standard Enclosures:
FOI Requirement for Review document
Request for Review form