

Mr. Nayim Akhanjee

Harrow Council PO Box 57 Station Road, HA1 2XF 17 September 2020 Our ref: 5788547

Dear Mr. Akhanjee

Thank you for your request for information received on 16 September 2020.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by Harrow Council. I have detailed below the information that is being released to you.

1) Please can you provide information for how the local authority reach out to supported living providers in order to employ their services?

The council is aware of such local providers and have built up relationships over the period of years. Our engagement with such providers is often depending on the availability of the vacancies and subject to providers being able to meet the needs of the citizens.

2) Do you operate an approved providers list of private residential care providers/private supported living providers? If so, please can you provide their contact details?

The council does not.

3) Please can you provide the contact Name, Email address and Contact number of the person(s) responsible for commissioning domiciliary care services/ Supported living services in your authority.

brokerage.services@harrow.gov.uk

4) Please can you provide the methodology for how placements are allocated for adults in social care and special needs housing?

The Council matches' clients based on their needs and with the availability of spaces amongst providers that are able to meet those needs, as locally as possible and subject to availability of vacancies

5) Can you please provide the structure of your adult social care commissioning and placement teams including all social workers? If you can, please include emails & contact numbers?

Please be advised that in accordance to s.40 of the FOI act we are not able to Disclose names, the email address nor the direct telephone numbers of members of staff within the council.

If you are dissatisfied with the way your request for information has been handled, you can request an internal review of Harrow Council's decision by writing to:

Peter Singh Harrow Council Civic Centre, Station Road Harrow HA1 2XF

Email: peter.singh@harrow.gov.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Website: http://www.ico.org.uk/complaints/handling/complain

There is no charge for making an appeal.

Yours sincerely

Mohammed Baksh

Social Care Complaints and FOI Officer