

Max Copeman  
request-630511-10aee46c@whatdotheyknow.com>

22 January 2020

Our Ref: FOI 2019/562 - F1205494

Dear Max Copeman,

**Re: Freedom of Information (Scotland) Act 2002 – Request for Information**

Thank you for your email which was received by the University on 28 December 2019 timed 11:50 hours, requesting the following information:

**I am looking for information regarding mental health issues among students, specifically:**  
**a) Since the beginning of the 2009-10 academic year, how many of the students (both undergraduate and postgraduate) who formally requested concessions from the university (i.e. submitted an Extenuating Circumstances form), cited mental health issues as their reason for the request?**  
**b) How many of these mental health-related appeals have been deemed legitimate enough by the university/department for the concessions to be granted?**  
**c) Which mental health issues in particular have been those most cited (e.g. anxiety, depression etc.) in the forms.**

**University's Response**

The University has estimated that the cost of responding to your request will exceed the fee limit as set out in the Freedom of Information (Fees for Required Disclosure) (Scotland) Regulations 2004. As a result, we are not obliged to provide a response. The fee limit set down by the Regulations is £600, and in this instance this equates to staff time capped at a rate of £15 per hour. It is estimated that providing the information requested would exceed the prescribed cost limit of £600. This information is not systematically recorded and each College would be required to search records including individual student files, Board of Examiners minutes and Appeal Committee minutes in order to identify relevant occurrences. As such, the time estimated to provide even one year's figures across the University would be in excess of the £600 threshold.

Please be advised that a modified request will be given due consideration. Any modification of your request will be treated as a new request for the purposes of the Freedom of Information (Scotland) Act 2002.

**DATA PROTECTION AND FREEDOM OF INFORMATION OFFICE**

University of Glasgow, Tay House, Glasgow G12 8QQ  
Data Protection: Telephone: 0141-330-3111 E-Mail: [dp@gla.ac.uk](mailto:dp@gla.ac.uk)  
Freedom of Information: Telephone: 0141-330-2523 E-Mail: [foi@gla.ac.uk](mailto:foi@gla.ac.uk)  
The University of Glasgow, charity number SC004401

The supply of documents under the terms of the Freedom of Information (Scotland) Act 2002 does not give the applicant or whoever receives the information any right to re-use it in such a way that might infringe the Copyright, Designs and Patents Act 1988 (for example, by making multiple copies, publishing or otherwise distributing the information to other individuals and the public). The Freedom of Information (Scotland) Act 2002 (Consequential Modifications) Order 2004 ensured that Section 50 of the Copyright, Designs and Patents Act 1988 ("CDPA") applies to the Freedom of Information (Scotland) Act 2002 ("FOISA").

Breach of copyright law is an actionable offence and the University expressly reserves its rights and remedies available to it pursuant to the CDPA and common law. Further information on copyright is available at the following website:

<http://www.ipo.gov.uk/copy.htm>

### **Your right to seek a review**

Should you be dissatisfied with the way in which the University has dealt with your request, you have the right to require us to review our actions and decisions. If you wish to request a review, please contact the University Deputy Secretary, University Court Office, Gilbert Scott Building, University of Glasgow, Glasgow, Scotland G12 8QQ or e-mail: [foi@gla.ac.uk](mailto:foi@gla.ac.uk) within 40 working days. Your request must be in a recordable format (letter, email, audio tape, etc). You will receive a full response to your request for review within 20 working days of its receipt.

If you are dissatisfied with the way in which we have handled your request for review you may ask the Scottish Information Commissioner to review our decision. You must submit your complaint to the Commissioner within 6 months of receiving the response to review letter. The Commissioner's Office may be contacted as follows:

Online Appeal Service:

Website: [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

By post:

The Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

Telephone: 01334 464610

Fax: 01334 464611

E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

An appeal, on a point of law, to the Court of Session may be made against a decision by the Commissioner.

For further information on the review procedure please refer to  
(<http://www.gla.ac.uk/services/dpfoioffice/policiesandprocedures/foisa-complaintsandreview/> )

All complaints regarding requests for information will be handled in accordance with this procedure.

Yours sincerely,

Data Protection and Freedom of Information Office