

Musgrove Park Hospital
Parkfield Drive
Taunton
TA1 5DA

Tel: 01823 344199 (ext. 4199)
Email: FOI@SomersetFT.nhs.uk

21 December 2021

Our ref: FOI 100955
Category: Estates, Facilities and Equipment

Dear Sir/Madam

I am writing to confirm that the Somerset NHS Foundation Trust has now been able to consider the information requested and its disclosure under the Freedom of Information Act 2000.

The information requested and its response is as follows:

- **Do you have an HSDU Department? - Yes**
- **If yes, what Sterile Services Track and Trace system do you currently use? - Getinge T-DOC**
- **When did the contract start and when does the contract end? - April-March 2022**
- **How much do you spend on support for the system on an annual basis? - £15,611,69**
- **Who is the current Sterile Services Manager? - Mark Morley**

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Queries

If you have any queries about the information provided, please contact the Freedom of Information Team on foi@somersetft.nhs.uk or at the above address in the first instance. Please remember to quote the reference number above in all your communications.

Internal Review

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed using the letterhead postal address or email foi@somersetft.nhs.uk.

Information Commissioner

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the organisation concerned. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Feedback

It would help us at the Trust to receive your feedback about the service you received and to know if there is anything we can do to improve it.

Please take a moment to answer just 10 brief questions by clicking on this link:
<https://www.surveymonkey.co.uk/r/N7NNL7N>

All responses are anonymous - no-one will contact you as a result of giving your feedback.

Yours faithfully

Louise Coppin
Head of Information Governance
Data Protection Officer