

**2022-238-FOI Request - Stats from the Overseas Visitors Team at Bolton NHS Foundation Trust**

During the period 1st April 2018 to 31st March 2020 at Bolton NHS Foundation Trust,	
1. How many patients were charged for care under the National Health Service (Charges to Overseas Visitors) (Amendment) Regulations 2015 and 2017? And what was the total sum of these charges during this period?	<p>Section 12 - Cost of compliance exceeds appropriate limit</p> <p>We estimate that it will take us in excess of 2.5 working days to determine appropriate material and locate, retrieve and extract the information in reference to your request.</p> <p>Looking up this information a manual process.</p> <p>Therefore, your request will not be processed further.</p>
2. For how many of those patients was recovery subsequently waived? And what was the total sum of waived bills?	
3. Did Bolton NHS Foundation Trust outsource recovery to debt collectors? Who were these companies?	CCI Legal
4. How many debts were referred to debt collectors for recovery as a result of non payment?	<p>Section 12 - Cost of compliance exceeds appropriate limit</p> <p>We estimate that it will take us in excess of 2.5 working days to determine appropriate material and locate, retrieve and extract the information in reference to your request.</p> <p>Looking up this information a manual process.</p> <p>Therefore, your request will not be processed further.</p>
5. Of the debt that was not waived, how much was paid back directly to the Trust by patients (rather than any third parties purchasing some portion of that debt)?	
6. How much of this debt was sold to third parties, and at what total value?	N/A
7. Are the debt collectors using enforcement agents?	N/A
8a. What was the total value paid in salaries to Overseas Visitors Officers during the period, 1st April 2018 to 31st March 2020?	£58,151.91
8b. What was the total value paid in overtime to overseas officers over this time period?	N/A
9. Is there any funding set aside	None

solely for the purpose of identifying and / or recovering debt owed by patients other than the salaries and overtime payments to Overseas Visitors Officers?	
10a) Other than Overseas Visitors Officers, how many staff are employed solely to provide assistance in identifying debts owed to the NHS by patients (e.g. staff within financial departments), or solely to help recover debts owed by patients that have already been identified?	None
10b) What was the total cost in salaries paid to these staff members?	N/A
10c) What was the total cost in overtime paid to these staff members?	N/A