

To: Michael Cole

Freedom of Information
Northern House
9 Rougier Street
York
YO1 6HZ
FOI@northernrailway.co.uk

22nd April 2022

Dear Michael Cole

Freedom of Information Request ref FOI237

We write in connection with your request for information which was received by Northern Trains on 16/04/2022:

“For each of the twentyfour period listed below please advise how many tickets have been sold by your Guards onboard your trains.

- 01/01/2020-31/01/2020 - 328,311
- 01/02/2020-29/02/2020 - 317,270
- 01/03/2020-31/03/2020 - 177,920
- 01/04/2020-30/04/2020 - 44
- 01/05/2020-31/05/2020 - 334
- 01/06/2020-30/06/2020 - 722
- 01/07/2020-31/07/2020 - 4,523
- 01/08/2020-31/08/2020 - 9,497
- 01/09/2020-30/09/2020 - 54,169
- 01/10/2020-31/10/2020 - 119,514
- 01/11/2020-30/11/2020 - 81,758

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- 01/12/2020-31/12/2020 - 127,338
- 01/01/2021-31/01/2021 - 61,871
- 01/02/2021-28/02/2021 - 56,792
- 01/03/2021-31/03/2021 - 78,679
- 01/04/2021-30/04/2021 - 117,309
- 01/05/2021-31/05/2021 - 150,931
- 01/06/2021-30/06/2021 - 184,171
- 01/07/2021-31/07/2021 - 246,802
- 01/08/2021-31/08/2021 - 248,170
- 01/09/2021-30/09/2021 - 230,284
- 01/10/2021-31/10/2021 - 241,710
- 01/11/2021-30/11/2021 - 216,499
- 01/12/2021-31/12/2021 - 215,406

These statistics should just show how many tickets have been sold by your Guards onboard your trains. Do not include any other tickets such as those sold at ticket offices or ticket vending machines or online or on the app or any other method. I hope that this clarifies the statistics i am asking for.”

Under Section 1 (1)(a) of the FOI act we can confirm that we hold the information you have requested and this is detailed above.

We hope this information is of use to you.

Yours faithfully

Freedom of Information, Northern Trains Ltd

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NORTHERN TRAINS LIMITED

ALBANY HOUSE, FLOOR 8, 94-98 PETTY FRANCE, LONDON, ENGLAND SW1H 9EA

Company No. 03076444

Appeal Rights

If you are unhappy with the way your request has been handled and wish to request a review of our decision, please contact us at FOI@northernrail.co.uk

You should specify why you do not agree with our response and what factors you would like to be taken into account as part of the review. This should include any public interest arguments for disclosure. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

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