

Our reference: 15038 FOI

20 March 2019

Dear Mr Smith,

Thank you for your request of 10 March 2019 in which you asked for information about ENCTS concession bus passes. Please find our response to your questions below in bold:

1. How many current valid ENCTS bus passes issued by your council are currently in circulation? **120,103**
2. Of these how many are the OAP version? **117,519**
3. Of these how many are the ordinary Disabled (without any companion) version? **4,981**
4. Of these how many are the Disabled plus Companion version? **2,584**

Internal review

If you are dissatisfied with the service or response to your request, you can ask for an internal review as follows:

- Contact the Complaints & Freedom of Information team in Law & Governance:
foi@oxfordshire.gov.uk
- Use the online complaints form on our website: www.oxfordshire.gov.uk/complaints
- Write to the Complaints & Freedom of Information team at the FREEPOST address:

Corporate Complaints Team
Oxfordshire County Council
FREEPOST (RTLL-ECKS-GLUA)
Oxford OX1 1YA

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Telephone: 0303 123 1113 Website: <https://ico.org.uk>

Please let me know if you have further enquiries. I would be grateful if you could use the reference number given at the top of this email.

Yours sincerely,

Louisa Birmingham

Louisa Birmingham
Team Leader
Customer Service Centre
Oxfordshire County Council
Email: louisa.birmingham@oxfordshire.gov.uk
www.oxfordshire.gov.uk