

Information Requests

PP B2 S
County Hall
Taunton
Somerset
TA1 4DY

FOI Reference: 4717798
Direct Dial: 01823 359359
Email: @
Date: 11 March 2019

Mr John Smith
???

Dear Mr Smith

Freedom of Information Act 2000

The information you have requested is held by Somerset County Council. Our answers are underneath your questions as follows.

Your Request:

I am making a Freedom of Information Act request to ask some questions about the ENCTS concession bus passes that are issued by your council to your residents.
I would like to ask the following questions please:

Question 1. How many current valid ENCTS bus passes issued by your council are currently in circulation?

Answer 1. 108,239.

Question 2. Of these how many are the OAP version?

Answer 2. 103,992.

Question 3. Of these how many are the ordinary Disabled (without any companion) version?

Answer 3. 4,247

Question 4. Of these how many are the Disabled plus Companion version?

Answer 4. None. We no longer issue companion passes.

Please quote the reference number 4717798 in any future communications.

If you feel your request has not been answered in enough detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to the email that this response was attached to detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not content with the outcome of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint.

The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web address: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

Simon Butt

Information Request Officer
Communications