



**Date issued:** 24<sup>th</sup> of January 2023

## **Freedom of Information Request 01/23**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

**For each and every ticket office that you run i would like to know the total amount of tickets sold at each ticket office during the following one period:**

- **01/01/2022 to 31/12/2022**

**Note that it must be the broken down by ticket office (so i need one figure for each ticket office showing how many tickets that each of your ticket offices has sold during this one period) and not just one sum for all of your ticket offices combined.**

### **RESPONSE**

Please see the attached document entitled 'Response data 01/23' which provides information to answer your request.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".